



THOMAS L. GARTHWAITE, M.D.

Director and Chief Medical Officer

FRED LEAF

Chief Operating Officer

COUNTY OF LOS ANGELES
DEPARTMENT OF HEALTH SERVICES
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Fifth District

March 3, 2005

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

**APPROVAL OF FIRST QUARTER REPORT FOR FISCAL YEAR 2004-05
FOR THE MEDICAID DEMONSTRATION PROJECT
(All Districts) (3 Votes)**

IT IS RECOMMENDED THAT YOUR BOARD:

Approve the attached First Quarter Report for Fiscal Year 2004-05 for the Medicaid Demonstration Project, and authorize the Director of Health Services, or his designee, to submit the Report to the State Department of Health Services for transmittal to the Centers for Medicare and Medicaid Services.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION:

The recommended action requests that the Board approve and instruct the Director of Health Services to submit the First Quarter Report (Report) for Fiscal Year (FY) 2004-05 to the State Department of Health Services (State) for transmittal to the Centers for Medicare and Medicaid Services (CMS).

The Department of Health Services (Department) is required to submit reports on a quarterly and annual basis to the State and CMS describing the progress made by the Department in meeting the goals of the Medicaid Demonstration Project (Demonstration Project).

FISCAL IMPACT/FINANCING:

Submission of the Report documents has no fiscal impact.

The Honorable Board of Supervisors
March 3, 2005
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FACTS AND PROVISIONS/LEGAL REQUIREMENTS:

The County is required to submit reports to the State and CMS on a quarterly and annual basis on the progress of the Department in meeting the goals and requirements under the Demonstration Project. On December 8, 1998, the Board instructed the Department to submit progress reports to the Board prior to submission to the State and CMS.

The Report covers the period July 1, 2004 through September 30, 2004. The Report focuses on major highlights in the critical areas of ambulatory care visits, Federally Qualified Health Centers, Outreach and Enrollment, Medi-Cal enrollments, Clinical Resource Management, and the Workforce Development Program, as well as information on referral center workload. The County has met all current expectations in accordance with State and federal requirements and is, therefore, in full compliance. Information in the Report has been validated by the Department's Audit and Compliance Division.

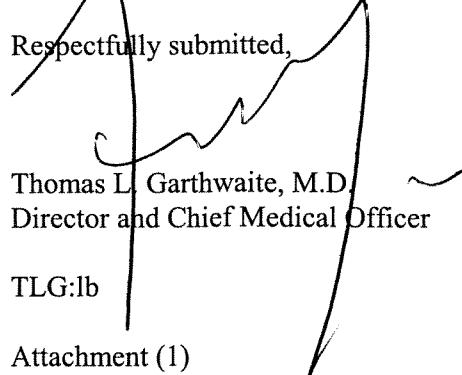
CONTRACTING PROCESS:

The contracting process is not applicable.

IMPACT ON CURRENT SERVICES (OR PROJECTS):

There is no impact on current services or projects.

When approved, this Department requires three signed copies of the Board's action.

Respectfully submitted,

Thomas L. Garthwaite, M.D.
Director and Chief Medical Officer
TLG:lb
Attachment (1)

c: Chief Administrative Officer
County Counsel
Executive Officer, Board of Supervisors

blcd3829.lb

Los Angeles County Department of Health Services



FIRST QUARTER REPORT Fiscal Year 2004-05

Medicaid Demonstration Project For Los Angeles County

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

MEDICAID DEMONSTRATION PROJECT

Fiscal Year 2004-05 First Quarter Report

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LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

MEDICAID DEMONSTRATION PROJECT

Progress Status Report Fiscal Year 2004-05 First Quarter

* * * * *

EXECUTIVE SUMMARY

This report summarizes activities and the program status of required deliverables under the five-year extension of the Medicaid Demonstration Project for Fiscal Year (FY) 2004-05. A Milestones Matrix for the First Quarter of FY 2004-05 is also included. Information on patient complaint data and referral center workload are included as attachments.

Highlights for the First Quarter of FY 2004-05 include:

Ambulatory Care Visits

- The Department of Health Services (DHS) ambulatory care visits for July 2004 through September 2004, as of November 16, 2004, were reported at 509,023.
- DHS Public/Private Partnership-General Relief (PPP/GR) ambulatory care visits for July 2004 through August 2004, as of November 17, 2004, were reported at 86,979.
- The Department of Mental Health (DMH) ambulatory care visits for July 2004 through September 2004, as of November 9, 2004, were reported at 101,030 for DMH-operated sites and 246,467 for DMH-contracted sites; for a total of 347,497 visits.

Federally Qualified Health Centers (FQHC)

- In August 2004, the County received a response from the Health Resources and Services Administration regarding the County's March 10, 2004 Letter of Interest to apply for FQHC Look-Alike status for three of its Comprehensive Health Centers. The County is working to prepare the grant application.
- During the First Quarter of FY 2004-05, the Office of Ambulatory Care assisted Broadway Family Medical Center, Harbor Free Clinic, Korean Health Education Information and Research Center, and JWCH Institute, Inc. with their FQHC Look-Alike applications.

Outreach and Enrollment

- During the First Quarter of FY 2004-05, Revenue Management conducted 16 site visits to observe the financial screening process.

Medi-Cal Enrollments

- Based on the December 1, 2004 MEDS report for the September 2004 month of eligibility, the County reported 1,509,092 Certified Eligibles, exceeding the FY 2004-05 goal of enrolling 1,154,800 Medi-Cal eligibles by 354,292.

Clinic Resource Management (CRM)

- In September 2004, all CRM Committees approved the Laparoscopic Appendectomy inpatient clinical pathway.
- During the First Quarter of FY 2004-05, content teams continued to meet on the development of the Medical Cellulitis, Pediatric Appendectomy with Rupture and Craniotomy Head Trauma Intensive Care Unit inpatient clinical pathways.

Workforce Development Program (WDP)

- In July 2004, 30 employees completed science courses required before entering a nursing program.
- During the First Quarter of FY 2004-05, 11 nurses that work in clinical settings with newborns attended a two day Newborn Physical Assessment course, 12 nurses that provide care to pediatric patients attended a four day Pediatric Physical Assessment course, 36 nurses attended a three day Basic Dysrhythmia (EKG) workshop, and 23 nurses that provide care to adult patients attended a three day Adult Physical Assessment course.
- During the First Quarter of FY 2004-05, 63 employees completed a two day training session on influencing through communications and 102 employees completed Basic Spanish courses.

Included in this report are the following attachments:

Attachment IA reflects the total reported number of ambulatory care visits by month at DHS-Operated sites.

Attachment IA-2 reflects ambulatory care visits per month by payor source at each DHS-Operated site.

Attachment IB reflects the total reported number of ambulatory care visits by month at DHS Public/Private Partnerships-General Relief contracted sites.

Attachment IC reflects the total reported number of ambulatory care visits by month at Department of Mental Health sites.

Attachment IC-2 reflects ambulatory care visits per month by payor source at each Department of Mental Health site.

Attachment II is a list of providers for DHS-Operated, DHS PPP/GR, DMH-Operated and DMH-Contracted sites during the First Quarter of FY 2004-05.

Attachment III is a summary of patient complaints reported at DHS facilities during the First Quarter of FY 2004-05.

Attachment IV is a summary of referrals received by the DHS Referral Centers for the First Quarter of FY 2004-05.

Attachment V provides information on the number of Los Angeles County certified Medi-Cal eligibles and the trends for meeting the 1,154,800 target of Medi-Cal eligibles by June 2005.

Attachment VI reflects the changes in certified Medi-Cal eligibles as reported by the Medi-Cal Eligibility Data System (MEDS) for the period of July 2004 through September 2004.

LOS ANGELES COUNTY • DEPARTMENT OF HEALTH SERVICES
MEDICAID DEMONSTRATION PROJECT

QUARTERLY AND ANNUAL REPORTS
ACCOUNTABLE MANAGERS

WAIVER DELIVERABLE	LEAD MANAGER	FACILITY	DESIGNATED CONTACT PERSON	TELEPHONE NUMBER	FAX NUMBER
DHS & PPP/GR Ambulatory Care Information	Wesley Ford, Director Office of Ambulatory Care	DHS – Health Services Administration (HSA)	Anne Robinson	(213) 240-8120	(213) 202-5989
Federally Qualified Health Centers (FQHC) Cost-Based Reimbursement Clinics (PPPs)	<i>(For Reference, see Pages 1-9 of the FY 2004-05 1st Quarter Report)</i>				
Simplified Reduced-Cost Programs (Outpatient Reduced-cost Simplified Applications [ORSA])	Larry Gatton, Chief Financial Applications and Revenue Services	DHS – HSA Financial Applications and Revenue Services	Patricia Adams Mary Johnson	(213) 240-8366 (213) 240-7985	(213) 482-9179 (213) 482-9179
Outreach and Enrollment	<i>(For Reference, see Page 10 of the FY 2004-05 1st Quarter Report)</i>				
(Medi-Cal Eligibles)	Wendy Schiffer, Director Children's Health Initiatives	DHS – HSA	Wendy Schiffer Suzanne Bostwick	(213) 637-8460 (213) 637-8482	(213) 427-6157 (213) 427-6157
Eileen Kelly, Division Chief Health and Nutrition Programs	Department of Public Social Services (DPSS)	Laverne Jones ljones@ladpss.org	(562) 908-3523	(562) 908-0593	

WAIVER DELIVERABLE	LEAD MANAGER	FACILITY	DESIGNATED CONTACT PERSON	TELEPHONE NUMBER	FAX NUMBER
(Registration/Financial Screening Training - reporting component)	Patricia Adams <i>(For Reference, see Page 11, Paragraphs 1-3 of the Activities Column of the FY 2004-05 1st Quarter Report)</i>	DHS – HSA Financial Applications and Revenue Services	Patricia Adams Mary Johnson	(213) 240-8366 (213) 240-7985	(213) 482-9179 (213) 482-9179
Clinical Resource Management (CRM)	Jeffrey Guterman, M.D. Clinical Director, CRM <i>(For Reference, see Pages 14-17 of the FY 2004-05 1st Qtr Report)</i>	DHS – HSA	Ellen Gail	(818) 364-3272	(818) 364-3322
Itemized Data Collection (IDC)	Helen Jew, Chief Expenditure Management Division <i>(All milestones met and no current activities reported on pg. 18, therefore no validation needed for this quarter).</i>	DHS – HSA Finance/Expenditure Management	Helen Jew	(213) 240-8151	(213) 250-8511
Health Insurance Portability and Accountability Act (HIPAA)	Larry Gatton, Chief Financial Applications and Revenue Services <i>(For Reference, see Page 19 of the FY 2004-05 1st Quarter Report)</i>	DHS – HSA Financial Applications and Revenue Services	Howard Cho (Room 332)	(213) 240-8270	(213) 482-9179
Austerity Program	Efrain Muñoz, Chief Controller's Division <i>(For Reference, see Page 20 of the FY 2004-05 1st Quarter Report)</i>	DHS – HSA	Efrain Muñoz Dina Trendt	(213) 240-8273 (213) 240-7964	(213) 977-0954 (213) 240-8069
Workforce Development Program (WPD)	Diane Factor, Project Director Workforce Development Program <i>(For Reference, see Pages 21 – 25 of the FY 2004-05 1st Qtr Report)</i>	DHS - HSA	Susan Hum Armando Diaz	(213) 639-2245 (213) 639-2240	(213) 380-4142 (213) 380-4142

WAIVER DELIVERABLE	LEAD MANAGER	FACILITY	DESIGNATED CONTACT PERSON	TELEPHONE NUMBER	FAX NUMBER
Enhanced Evaluation - Patient Assessment Survey (PAS)	Irene Dyer, Interim Director Office of Planning <i>(For Reference, see Pages 26 & 27 of the FY 2004-05 1st Qtr Report)</i>	DHS - HSA Office of Planning	Irene Dyer	(213) 240-7761	(213) 250-3105
Quality Assurance/Quality Improvement	Laura Sarff, Director Quality Improvement Program <i>(For Reference, see Page 28 of the FY 2004-05 1st Qtr Report)</i>	DHS - HSA Quality Improvement Program	Laura Sarff	(213) 240-8283	(213) 482-3895
County Financial Commitments	Efrain Muñoz, Chief Controller's Division <i>(For Reference, see Pages 29 - 32 of the FY 2004-05 1st Qtr Report)</i>	DHS - HSA Finance Controller's Division	Efrain Muñoz	(213) 240-8273	(213) 977-0954
Ambulatory Care Visit Data (DHS & PPP/GR) (Attachments IA and IB)	Efrain Muñoz, Chief Controller's Division <i>(For Reference, see Pages 33 & 39)</i>	DHS - HSA Finance Controller's Division	Russell Yamashiro Dara Lark	(213) 240-7931 (213) 240-7887	(213) 240-8069 (213) 240-8069
Ambulatory Care Visits Per Month by Payor Source at DHS Operated Sites (Attachment IA-2)	Allan Wecker, Chief Fiscal Programs Division <i>(For Reference, see Pages 34 - 38)</i>	DHS - HSA Finance	Shelda Escano	(213) 240-7868	(213) 240-8176
Mental Health Outpatient Visit Data/ Visits by Payor Source (Attachments IC and IC-2)	Susan Kerr, Deputy Director Department of Mental Health <i>(For Reference, see Pages 40 - 47)</i>	Department of Mental Health	Kwan Liu kliu@dmh.co.la.ca.us	(213) 738-4717	(213) 385-2616

WAIVER DELIVERABLE	LEAD MANAGER	FACILITY	DESIGNATED CONTACT PERSON	TELEPHONE NUMBER	FAX NUMBER
Lists of DHS Operated, DHS PPP/GR; DMH Operated and DMH Contracted Site Providers (Attachment II)	Wesley Ford, Director Office of Ambulatory Care <i>(For Reference, see Pages 48 -51)</i> Susan Kerr, Deputy Director Department of Mental Health skerr@dmh.co.la.ca.us <i>(For Reference, see Pages 52 & 53)</i>	DHS – HSA (DHS/PPP/GR) Department of Mental Health (DMH)	Anne Robinson Kwan Liu kliu@dmh.co.la.ca.us	(213) 240-8120 (213) 738-4717	(213) 202-5989 (213) 385-2616
Patient Complaint Data Collection (Attachment III)	Beryl Brooks, Acting Administrator <i>(For Reference, see Page 54)</i>	Antelope Valley Cluster High Desert Hospital	Jill Conrad	(661) 945-8330	(661) 945-8230
LAC+USC Healthcare Network David Runke, Acting CEO <i>(For Reference, see Page 54)</i>	Tecla Mickoseff, Chief Executive Officer (CEO) Coastal Cluster Harbor UCLA Medical Ctr. Bellflower HC Long Beach CHC	Rosemary Osuna Ernest Espinoza/Lupe Hernandez Ernest Espinoza/Lupe Hernandez	Silvia Pavano	(310) 222-5363 (310) 222-5626 (562) 599-8601 (562) 599-8601 (323) 226-2175	(562) 599-8358 (562) 599-8358 (323) 226-2178
Rancho Los Amigos NRC Valerie Orange, Acting CEO	Cheryl Guinn			(562) 401-7602	(562) 803-4362

WAIVER DELIVERABLE	LEAD MANAGER	FACILITY	DESIGNATED CONTACT PERSON	TELEPHONE NUMBER	FAX NUMBER
Patient Complaint Data Collection (Continued) (Attachment III)	Melinda Anderson, Administrator	San Fernando Valley Cluster Olive View Medical Center SFV - CHCs/HCS Glendale HC Mid-ValleyCHC San Fernando HC Vaughn School Based HC	Joy Matta Wayne Sewake	(818) 364-3025 (818) 947-4026	(818) 364-3044 (818) 989-8850
<i>(For Reference, see Page 54)</i>		Southwest Cluster MLK/Drew Medical Center Hubert H. Humphrey CHC	Michael Hernandez Jacqueline C. Miller, L.C.S.W.	(310) 668-5101 (310) 668-3701	(310) 638-8193 (310) 632-6965
<i>(For Reference, see Page 55)</i>		Elliot Cohen, CEO	Harbor UCLA Medical Center (Adult)	Minda Madrid, R.N. Anna Ochoa	(310) 222-2121 (310) 222-2393
Referral Centers Program Data (Attachment IV)	Tecla Mickoseff, CEO	Harbor UCLA Medical Center (Pediatrics)	Rochelle Redondo	(661) 945-8595	(661) 940-7194
<i>(For Reference, see Pages 55)</i>		Beryl Brooks, Acting Administrator David Runke, Acting CEO	LAC+USC Healthcare Network Elaine Vega	(323) 226-5357 or (323) 226-5356	(323) 226-3651

WAIVER DELIVERABLE	LEAD MANAGER	FACILITY	DESIGNATED CONTACT PERSON	TELEPHONE NUMBER	FAX NUMBER
Referral Centers Program Data (Attachment IV)	Elliot Cohen, CEO	MLK/Drew Medical Center	Cynthia Nalls	(310) 668-5020	(310) 223-0731
Melinda Anderson, Administrator		ValleyCare/Olive View Medical Center	Sung Kim Marilyn Venegas	(818) 364-3411 (818) 364-3411	(818) 364-3275 (818) 364-3275
<i>(For Reference, see Page 55)</i>	Eileen Kelly, Division Chief Health and Nutrition Programs (Attachments V and VI)	Medi-Cal Eligibles	Department of Public Social Services (DPSS) ekelly@ladpss.org	Laverne Jones ljones@ladpss.org	(562) 908-2523 (562) 908-0593

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits	<p>The County must provide a minimum of 3 million outpatient visits annually during the Waiver Extension, State Fiscal Years (SFY) 2000-01 through 2004-05.</p> <p>Outpatient visits shall be provided through County Comprehensive Health Centers (CHCs), County Department of Health Services (DHS) Health Centers (HCS), public mental health clinics operated by the County Department of Mental Health (DMH), hospital-based clinics operated as outpatient departments of County hospitals, and private clinics that provide health services to the indigent (including General Relief [GR] recipients) under Public/Private Partnership (PPP) agreements with County DHS or County DMH.</p>	<p>Maintain a minimum of 2.3 million outpatient visits annually by County clinics throughout each of the years of the Waiver Extension, SFYs 2000-01 through 2004-05.</p>	<p>Targeted outpatient visits by County-operated clinics for Fiscal Year (FY) 2000-01: 2.3 million</p>	<p>Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2000-01: ✓</p> <p>DHS-Operated Sites: 2,272,143*</p> <p>DMH-Operated Sites: 662,698**</p> <p>Total Visits Reported: 2,934,841</p>	<p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2001.</p> <p>** Reported numbers based on County DMH, Planning Division Report though June 2001, as of July 26, 2001. Does not reflect the exclusion of multiple visits in one day and non-face-to-face visits.</p>

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)	Targeted outpatient visits by County-operated clinics for FY 2001-02: 2.3 million		<p>Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2001-02:</p> <p>DHS-Operated Sites: 2,357,193* DMH-Operated Sites: 598,559**</p> <p>Total Visits Reported: 2,955,752</p> <p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2002, as of August 23, 2002.</p> <p>** Reported numbers based on County DMH, Planning Division Report through June 2002, as of November 19, 2002.</p>	<p>Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2001-02:</p> <p>DHS-Operated Sites: 2,357,193* DMH-Operated Sites: 598,559**</p> <p>Total Visits Reported: 2,955,752</p> <p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2002, as of August 23, 2002.</p> <p>** Reported numbers based on County DMH, Planning Division Report through June 2002, as of November 19, 2002.</p>	✓
			<p>Targeted outpatient visits by County-operated clinics for FY 2002-03: 2.3 million</p>	<p>Ambulatory Care Visits for FY 2002-03 were reported as follows:</p> <p>DHS-Operated Sites: 2,168,155* DMH-Operated Sites: 544,031 **</p> <p>Total Visits Reported: 2,712,186</p> <p>* Reported numbers based on County DHS QuadraMed Affinity System and Manual Logs through June 2003, as of March 19, 2004 (includes 153 additional identified after certification submitted to the State Department of Health Services.</p> <p>** Reported numbers based on County DMH, Planning Division Report through June 2002, as of August 19, 2003.</p>	✓

Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
ambulatory care Visits (Continued)	Targeted outpatient visits by County-operated clinics for FY 2003-04: 2.3 million		Ambulatory Care Visits for FY 2003-04 were reported as follows: DHS-Operated Sites: 2,061,401 * DMH-Operated Sites: 495,813 ** Total Visits Reported: 2,557,214		✓
			* Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2004, as of September 10, 2004. ** Reported numbers based on County DMH, Planning Division Report through June 2004, as of August 11, 2004.		

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Inpatient Care Visits (Continued)	At least 700,000 of the 3 million outpatient visits provided annually shall be provided through private providers under PPP agreements with County DHS or County DMH.	Targeted outpatient visits by contracted sites for FY 2000-01: 700,000	Ambulatory Care Visit Target achieved for contracted sites for FY 2000-01: DHS-Contracted Sites: 720,894*** DMH-Contracted Sites: 1,407,798*** Total Visits Reported: 2,128,692	✓	*** Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2001. Number does not reflect the exclusion of non-face-to-face case management visits provided at County DHS-contracted sites. **** Reported numbers based on County DMH, Planning Division Report through June 2001, as of July 26, 2001. Number does not reflect the exclusion of multiple visits in one day and non-face-to-face visits.

Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)	Targeted outpatient visits by contracted sites for FY 2001-02: 700,000		<p>Ambulatory Care Visit Target achieved for contracted sites for FY 2001-02:</p> <p>DHS-Contracted Sites: 713,069*** DMH-Contracted Sites: 1,231,657***</p> <p>Total Visits Reported: 1,944,726</p> <p>*** Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2002, as of April 22, 2003. Number does not reflect the exclusion of non-face-to-face case management visits provided at County DHS-contracted sites and has not been adjusted to reflect results of monitoring (7% estimated error rate).</p> <p>**** Reported numbers based on County DMH, Planning Division Report through June 2002, as of November 19, 2002.</p>		✓
	Targeted outpatient visits by contracted sites for FY 2002-03: 700,000		<p>Ambulatory Care Visits for FY 2002-03 were reported as follows:</p> <p>DHS-Contracted Sites: 524,870*** DMH-Contracted Sites: 1,089,219***</p> <p>Total Visits Reported: 1,614,089</p> <p>*** Reported numbers based on the Office of Ambulatory Care Report through June 2003, as of March 10, 2004. Number has not been adjusted to reflect results of monitoring (6.68% estimated error rate).</p> <p>**** Reported numbers based on County DMH, Planning Division Report through June 2002, as of August 19, 2003.</p>		✓

Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)	Targeted outpatient visits by contracted sites for FY 2003-04: 700,000			Ambulatory Care Visits for FY 2003-04 were reported as follows: DHS-Contracted Sites: 526,026*** DMH-Contracted Sites: 1,059,662****	✓
			Total Visits Reported: 1,585,688	*** Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2004, as of September 10, 2004. **** Reported numbers based on County DMH, Planning Division Report through June 2004, as of August 11, 2004.	

Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Federally Qualified Health Centers (FQHC)	The County must use its best effort to secure FQHC status for each County DHS Health Center, Comprehensive Health Center (CHC), hospital outpatient department, and for each County DHS PPP site contracting with County.	By January 1, 2001, the County must assess the potential eligibility for FQHC status of each County DHS Health Center, CHC, hospital outpatient department, and each County PPP site currently contracting with County, and must submit a work plan on how to proceed with the FQHC application process for those entities that are potentially eligible for FQHC status. The work plan must include specific timelines, milestones, and approaches to addressing major issues that may create a barrier to eligibility for FQHC status.		The FQHC assessment report and work plan were submitted to the State DHS by the January 1, 2001 due date.	✓
		The work plan must provide that the application process be complete no later than December 1, 2002.		The County submitted a letter to the State DHS on November 26, 2002, notifying them that the FQHC applications would be submitted by April 30, 2003.	✓
		The County must seek a federal decision on all applications for FQHC status by June 30, 2003 .		The FQHC applications were submitted by April 30, 2003.	
		By January 1, 2001, the County must begin preparing and by April 1, 2001, the County must begin submitting applications for FQHC status for those County DHS operated sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.	In August 2004, the County received a response from the Health Resources and Services Administration regarding the County's March 10, 2004 Letter of Interest to apply for FQHC Look-Alike status for three of its Comprehensive Health Centers. The response provided guidance regarding the proposed governance structure for the three facilities. The County is working to prepare the grant application.	The County satisfied its obligations with respect to this requirement. The obligation to begin submitting applications by April 1, 2001, for County operated facilities only matured for those County operated facilities that were in federally designated areas and met all other eligibility requirements. None of the County operated sites met those conditions because they all shared a governance structure, which would not satisfy the FQHC requirements.	✓

Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
QHCs (continued)			The County completed a Public Housing Primary Care grant application though Section 330(i) of the Public Health Services Act and submitted it to the Health Resources and Services Administration on April 29, 2003. The County worked in collaboration with the City Housing Authority and the Community Development Commission to design an appropriate service delivery system. State DHS also received a copy of the application.		
			<p>During the first quarter of FY 2004-05, the Office of Ambulatory Care assisted Broadway Family Medical Center, Harbor Free Clinic, Korean Health Education Information and Research Center, and JWCH Institute, Inc. with their FQHC Look-Alike applications.</p> <p>The County must direct its PPP contractors to begin submitting applications for FQHC status by April 1, 2001, for those County DHS PPP sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.</p>	<p>During the first quarter of FY 2001-02, the Centers for Medicare and Medicaid Services (CMS) granted FQHC Look-Alike status to Queens Care/Franciscan Clinics. On March 1, 2002, an FQHC Look-Alike application was completed and submitted for South Bay Family Healthcare Center. In April 2003, FQHC Look-Alike applications were completed and submitted for Little Company of Mary, Chinatown Service Center, Westside Family Health Center, Family Health Care Centers of Greater Los Angeles, Valley Community Clinic, Wilmington Community Clinic and On July 16, 2003, Westside Family Health Center received their FQHC Look-Alike designation.</p> <p>In December 2003, Little Company of Mary's FQHC Look-Alike application was denied.</p> <p>In January 2004, Chinatown Service Center, Family Health Care Centers of Greater Los Angeles, Valley Community Clinic, and Westside Neighborhood Clinic received their FQHC Look-Alike designation.</p>	

Shaded Area Reflects Achieved Milestones

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
QHCs (Continued)				On June 17, 2004, an FQHC Look-Alike application was completed and submitted for Eisner Pediatric and Family Medical Center. Central City Community Health Center.	✓
Cost-Based Clinics (CBRC)	Secure a State Plan Amendment to obtain cost-based reimbursement for County DHS and PPP ambulatory care sites.	By September 30, 2000, submit to the Centers for Medicare and Medicaid Services (CMS) a State Plan Amendment.		The State DHS finalized the State Plan Amendment and forwarded it to CMS by the September 30, 2000 due date.	✓

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Simplified Reduced-Cost Programs	Simplify the financial screening program for determining whether individuals are eligible to receive services available at County DHS operated outpatient facilities at reduced or no charge (Outpatient Reduced-Cost Simplified Application [ORSA] Plan).	By December 1, 2000, the County will have finalized plans for a Simplified Financial Screening Program.	The Simplified Financial Screening Program Plan was approved by the Los Angeles County Board of Supervisors and submitted to the State DHS by the December 1, 2000 implementation target date. The State DHS forwarded the completed plan to CMS.		✓
		During the first quarter of FY 2004-05, training needs were regularly assessed and ORSA training was provided to 20 employees.	The County met and exceeded this goal. By March 2001, DHS Revenue Management and the facilities hired forty-five (45) new staff and conducted training to implement the ORSA Plan.		✓
		The County must commence the hiring of twenty-two (22) new staff and conduct training to implement the ORSA Plan no later than 90 days after CMS' approval of the ORSA Plan.	The County met this goal. By March 1, 2001, the ORSA Plan was implemented.		✓

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment	Implement a comprehensive process to offer every child and adult who receives services through the Project Delivery System the opportunity to apply for Medi-Cal, Healthy Families, Kaiser Kids, or other health coverage for which they may be eligible.	By January 1, 2001, the County will have assessed potential workload for eligibility screening workers at each County DHS service site and each County PPP site.	The workload assessment was completed by the January 1, 2001 due date.	✓	
		By July 1, 2001, station eligibility or other financial screening workers at those County DHS service sites and County PPP sites that meet the threshold of minimum workload for such workers.	Training needs are regularly assessed and training continues to be offered on an as needed basis. During the first quarter of FY 2004-05, 23 employees received training on the Out-of-County Patient Care Policy. During the first quarter of 2004-05, Revenue Management conducted 16 site visits to observe the financial screening process.	Los Angeles County Department of Public Social Services completed the workload assessment at all PPP sites and placed staff accordingly by the July 1, 2001 due date.	✓
		Increase the number of individuals in Los Angeles County certified as eligible for Medi-Cal benefits.	Total Certified Eligible Target for FY 2000-01 is 950,000. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 950,000 for FY 2000-01. Based on the December 2001 MEDS report, the number of Certified Eligibles reported for the June 2001 month of eligibility was 1,108,367, exceeding the target by 158,367.	✓
			Total Certified Eligible Target for FY 2001-02 is 997,500. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 997,500 for FY 2001-02. Based on the December 1, 2002 MEDS report, the number of Certified Eligibles reported for the June 2002 month of eligibility was 1,388,558, exceeding the target for FY 2001-02 by 391,058.	✓

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
D Outreach and Enrollment (Continued)	Total Certified Eligible Target for FY 2002-03 is 1,047,400. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Total Certified Eligible Target for FY 2002-03 is 1,047,400. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,047,400 for FY 2002-03. Based on the December 1, 2003 MEDS report, the number of Certified Eligibles reported for the June 2003 month of eligibility was 1,505,425, exceeding the target for FY 2002-03 by 458,025.	✓	✓
	Total Certified Eligible Target for FY 2003-04 is 1,099,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Total Certified Eligible Target for FY 2003-04 is 1,099,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,099,800 for FY 2003-04. Based on the September 1, 2004 MEDS report, the number of Certified Eligibles reported for the June 2004 Month of Eligibility was 1,481,927, exceeding the target for FY 2003-04 by 382,127.	✓	✓
	Total Certified Eligible Target for FY 2004-05 is 1,154,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Total Certified Eligible Target for FY 2004-05 is 1,154,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	The County of Los Angeles continues to contract with the cities of Pasadena and Long Beach, and 11 community-based organizations for the provision of outreach, enrollment, and retention services, and the Los Angeles Unified School District and Los Angeles County Office of Education for school-based health coverage support services. Contractors are required to submit monthly reports of their activities including workload statistics. The numbers reported represent applications submitted and referrals to other programs conducted under these agreements. Based on these monthly reports, since July 1, 2004, this project resulted in 6,721 submitted applications for Healthy Kids, Medi-Cal, Healthy Families, CaliforniaKids, Access for Infants and Mothers, and Kaiser Cares for Kids programs, and 2,093 referrals to other health programs for services, (e.g., CHDP, PPP, ATP/ORSA, and CCS).	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,154,800 for FY 2004-05. Based on the December 1, 2004 MEDS report, the number of Certified Eligibles reported for the September 2004 Month of Eligibility was 1,509,092 exceeding the target for FY 2004-05 by 354,292.	✓

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Community Outreach and Enrollment (Continued)	Implement through a pilot project a simplified process to redetermine eligibility to ongoing Medi-Cal benefits in an effort to encourage increased retention.	Through a pilot project to commence on July 1, 2001, the Los Angeles County Department of Public Social Services (DPSS) must implement a redesigned Medi-Cal Redetermination form (MC 210) designed to simplify the reapplication process.		County DPSS met the July 1, 2001 target date to implement a pilot project for the new Redetermination Simplification Process for all applicable Medi-Cal approved participants.	✓
			The County will contract for an independent evaluation and audit of this pilot project. The results of the evaluation and audit shall be available to CMS within six months after completion of the first twelve months of the pilot project. The redetermination simplification pilot project will continue during the independent evaluation and audit until it is jointly determined by the State and CMS to discontinue this pilot project.	On April 8, 2004, the redetermination simplification pilot project final audit report was submitted to the State DHS.	✓

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Clinical Resource Management (CRM)	During the Waiver Extension, the County must implement CRM practices, which will consist of inpatient clinical pathways and disease management programs.	By July 1, 2001, the County must develop and submit to the State DHS for approval the methodology for determining baseline inpatient hospital services data for the inpatient clinical pathways component of the CRM initiative.	Implementation of the inpatient clinical pathways began by the July 1, 2001 due date.	On June 18, 2001, the methodology was submitted to the State DHS. The State approved the methodology on December 13, 2001.	✓
		By July 1, 2001, the County must begin implementation of inpatient clinical pathways.		Implementation of the inpatient clinical pathways began by the July 1, 2001 due date.	✓
		By July 1, 2002, the County must begin implementation of disease management programs.	The Disease Management Oversight Team (DMOST) continues to meet regarding the design of the overall Disease Management Program (DMP). The Disease Management Content Teams (Diabetes, Asthma/Chronic Obstructive Pulmonary Disease and Congestive Heart Failure) continue to meet regarding the development of each DMP. During the first quarter of FY 2004-05, development of the Interdisciplinary Care Clinic (ICC) plan continued. Brainstorming groups continued the development of various tools, (i.e., Clinic intake forms, Communication notes from ICC to PCP, Communication Flow diagram for patient and providers, Participation Agreements, Patient Education, Provider Education, Stratification tools, Inclusion/Exclusion criteria, Diabetes content, and Project plan) for the DMP. In addition, the Executive Steering Committee approved the organizational structure of the ICC plan on August 26, 2004.	The Clinical Disease Management Pediatric Asthma Program is functioning at the LAC+USC Healthcare Network facility including over sixty (60) sites in all DHS clusters. This program was the first Disease Management program in the nation to be accredited by the Joint Commission on Accreditation of Healthcare Organizations.	✓

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)			CRM staff continues to evaluate proposals from software vendors for software to be used for point of care and case management activities.		

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)	By June 30, 2003, the County must have completed implementation of at least six (6) inpatient clinical pathways.	In September 2004, all CRM Committees approved the Laparoscopic Appendectomy inpatient clinical pathway. During the first quarter of FY 2004-05, content teams continued to meet on the development of the Medical Cellulitis, Pediatric Appendectomy with Rupture and Craniotomy Head Trauma Intensive Care Unit inpatient clinical pathways.	The County completed implementation of at least six (6) inpatient clinical pathways by the June 30, 2003 deadline. The following inpatient clinical pathways have been implemented: Harbor-UCLA Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways. High Desert Hospital implemented the Appendectomy with and without Rupture, Congestive Heart Failure, and Community Acquired Pneumonia inpatient clinical pathways. LAC+USC Healthcare Network implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways. Martin Luther King/Drew Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways. Olive View-UCLA Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways.		✓

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
RM RM (Continued)			Rancho Los Amigos National Rehabilitation Center implemented the Congestive Heart Failure and Community Acquired Pneumonia inpatient clinical pathways.	Rancho Los Amigos National Rehabilitation Center implemented the Congestive Heart Failure and Community Acquired Pneumonia inpatient clinical pathways.	✓
		During FY 2003-04, it is intended that the County will achieve inpatient savings of \$3 million resulting from the implementation of CRM practices.			
			During FY 2004-05, it is intended that the County will achieve inpatient savings of \$6 million resulting from the implementation of CRM practices.		

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Standardized Data Collection/ Health Insurance Accountability and Compliance (1996 DC/HIPAA)	The County will implement a standardized County DHS, Department-Wide Charge Description Master (DWCDM), except with respect to pharmacy and central services and supplies provided on an inpatient basis.	By July 1, 2001, the County will have implemented a standardized DWCDM, excluding pharmacy and central services and supplies.		County DHS met its obligation to implement a standardized DWCDM, excluding pharmacy and central services and supplies. Effective July 1, 2001, all clusters began using standardized charge codes.	✓
			By December 31, 2001, the County will implement the facility-based Outpatient IDC at County DHS facilities, including collection of International Classification Diseases and HCFA Common Procedure Coding System (HCPCS)/Current Procedural Terminology (CPT) codes.	County DHS met its obligation to implement the facility-based Outpatient IDC at County DHS facilities, including collection of International Classification Diseases and HCPCS/CPT coding, by the December 31, 2001 target implementation date.	✓

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DC/HIPAA (Continued)	The County must update and convert its coding systems for claiming for Medi-Cal services to conform with all HIPAA requirements, concurrent with the State's compliance with HIPAA and consistent with the standards required of all other Medi-Cal providers.	Accordis is submitting Medicare inpatient and outpatient 837 claims using approved HIPAA compliant Transaction Code Set (TCS) information reflective of all-inclusive rate revenue codes. Accordis is also submitting Medi-Cal inpatient 837 claims using approved HIPAA compliant Transaction Code Set (TCS) information that was agreed to by the State and County DHS. The State is not expected to process HIPAA compliant Medi-Cal outpatient 837 claims in calendar year 2004. County DHS submitted a proposal to the State on December 20, 2002 for processing HIPAA compliant outpatient 837 claims and it is still under review. County DHS has completed the new provider enrollment forms that are required by the State in order for a provider to receive the HIPAA compliant Remittance Advice (RA) transactions (835). Medi-Cal is generating both the non-HIPAA and HIPAA compliant RAs. Until the State terminates the non-HIPAA RAs, County DHS plans to process both the non-HIPAA and HIPAA RAs since the non-HIPAA RAs contain additional information that does not reside on the HIPAA RAs.			

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Austerity Program	The County must institute an Austerity Program that will result in a total of \$91 million in savings, which is not based on service reductions.	Such savings must be attributed to this Project as follows: SFY 2000-01, \$21.2 million; SFY 2001-02, \$11.7 million; SFY 2002-03, \$15.4 million; SFY 2003-04, \$19.3 million; and SFY 2004-05, \$23.4 million.	The County DHS implemented an Austerity Program to reduce the costs of consultant fees, outside legal fees, memberships, information systems, and other supplies and purchased services for Fiscal Years 2000-01 through 2004-05.		
		The targeted savings for the Austerity Program for State Fiscal Year 2000-01: \$21.2 million.	Austerity Program savings exceeded the target for FY 2000-01. Total savings were \$47.7 million, exceeding the target of \$21.2 million by \$26.5 million.	✓	
		The targeted savings for the Austerity Program for State Fiscal Year 2001-02: \$11.7 million.	Austerity Program savings exceeded the target for FY 2001-02. Total savings were \$21.7 million, exceeding the target of \$11.7 million by \$10 million.	✓	
		The targeted savings for the Austerity Program for State Fiscal Year 2002-03: \$15.4 million.	Austerity Program savings exceeded the target for FY 2002-03. Total savings were \$41.5 million, exceeding the target of \$15.4 million by \$26.1 million.	✓	
		The targeted savings for the Austerity Program for State Fiscal Year 2003-04: \$19.3 million.	Austerity Program savings exceeded the target for FY 2003-04. Total savings were \$34.8 million, exceeding the target of \$19.3 million by \$15.5 million.	✓	
		The targeted savings for the Austerity Program for State Fiscal Year 2004-05: \$23.4 million.	Based on a report through September 2004, County DHS projects a cumulative savings of \$28.7 million from FY 2000-01 through FY 2004-05, exceeding the target of \$23.4 million by \$5.3 million.		

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Workforce Development Program (WDP)	The County must develop and implement a plan for worker retraining.	<p>By December 31, 2000, the County will submit to State DHS a work plan to address worker training and restructuring activities in the County's health care system.</p>	<p>In July 2004, 10 employees completed a Chemistry course at Cerritos Community College and 21 employees completed an Anatomy course at El Camino Community College. These are science courses required before entering a nursing program.</p> <p>In August 2004, 11 nurses that work in clinical settings with newborns attended a two day Newborn Physical Assessment course.</p> <p>In July and August 2004, 12 nurses that provide care to pediatric patients attended a four day Pediatric Physical Assessment course at King/Drew Medical Center.</p> <p>In September 2004, 63 employees completed a two day training session on the topic of influencing through communications.</p> <p>During the first quarter of FY 2004-05, 26 nurses attended a three day Basic Dysrhythmia (EKG) workshop at King/Drew Medical Center.</p>		✓

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
/DP (Continued)			<p>During the first quarter of FY 2004-05, 23 nurses that provide care to adult patients attended a three day Adult Physical Assessment course at the King/Drew Medical Center.</p> <p>During the first quarter of FY 2004-05, 10 employees completed their LVN-to-RN training at East Los Angeles Community College and are now being provided training on passing the RN licensure exam administered by the State of California.</p> <p>During the first quarter of FY 2004-05, 59 employees completed Basic Computer courses at the LAC+USC, Olive View/UCLA, and King/Drew Medical Centers and Rancho Los Amigos National Rehabilitation Center.</p> <p>During the first quarter of FY 2004-05, 121 employees completed Basic Spanish courses at Harbor/UCLA, King/Drew, LAC+ USC, Olive View/UCLA Medical Centers, Rancho Los Amigos National Rehabilitation Center and South Health Center.</p> <p>During the first quarter of FY 2004-05, 10 employees completed an Algebra class at East Los Angeles Community College. Algebra is one of the classes required before entering a nursing program.</p>		✓

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)		WDP consultants finalized the labor market analysis. The report is currently under review by WDP, Union and County representatives. The labor market analysis will assist WDP in the development of training programs and/or adjustments to existing training programs.			✓
		Commencing December 1, 2001, the County must provide State DHS with annual reports concerning the Workforce Development Program, which include timetables, benchmarks goals, and planned activities based on updated information from its labor market analysis (as updated) regarding the training needs within the County DHS, as well as how the program may be adjusted to meet the changing needs.	The County will provide the State DHS with an Annual Report for FY 2000-01.	The County met its obligation to submit an annual report concerning the WDP for the period of July 1, 2000 through June 30, 2001 to the State DHS by the December 1, 2001 due date.	✓

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)	The County will provide the State DHS with an Annual Report for FY 2001-02.			On December 18, 2002, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2001 through June 30, 2002.	✓
	The County will provide the State DHS with an Annual Report for FY 2002-03.			On December 19, 2003, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2002 through June 30, 2003.	✓
	The County will provide the State DHS with an Annual Report for FY 2003-04.				
	The County will provide the State DHS with an Annual Report for FY 2004-05.				

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)	During the Waiver Extension, the County must make at least \$13.3 million available to fund workforce training needs as identified in the final work plan.	Cumulatively through FY 2003-04, the WDP has spent \$1.3 million in State Discretionary funds and County matching Local Formula funds. Access to the Local Formula funds has been limited due to the restriction that these funds be used exclusively to train dislocated workers. The County Department of Health Services has experienced minimal layoffs during FY's 2001-02 through 2003-04. In FY 2004-05, the WDP and the Department of Community and Senior Services (DCSS) officially requested the State Employee Development Department (SEDD) to approve an additional 2-year, no-cost extension of the program. WDP and DCSS are waiting for a response from SEDD as to whether or not the request will be approved. This will allow WDP to effectively carry out long-term projects such as nursing training,	The County's Board of Supervisors (Board) approved the County's FY 2001-02 Budget which included an allocation of \$2,529,000 in Workforce Investment Act (WIA) Dislocated Worker funds from the County's Department of Community and Senior Services FY 2001-02 budget to implement the First Year Workplan of the WDP. The Board approved the FY 2002-03 Budget for the WDP in the amount of \$6.6 million that included \$4.6 million in Discretionary grant and Formula funds and \$2 million in carryover funds from FY 2001-02. The Board approved the FY 2003-04 Budget for the WDP in the amount of \$7 million that included \$5.4 in Discretionary grant funds and \$1.6 million of carryover funds from FY 2002-03. The Board approved the allocation of \$6.0 million for FY 2004-05 from Tobacco Settlement funds for WDP training purposes, as part of its matching contribution.	✓	

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
enhanced valuation - patient assessment survey (PAS)	County must conduct two statistically valid sample surveys of all individuals receiving care under the provisions of the project.	Results of the first survey must be provided to CMS within one quarter after all elements of the survey are completed, but not later than June 30, 2002.	On December 4, 2001, County DHS submitted a revised timeline to the State DHS reflecting delays in submission of progress reports.	On June 18, 2002, CMS submitted a letter to the State DHS indicating that to approve the State DHS' request for an extension to the due date for the submission of the results of the first survey would require CMS to make a change to the Special Terms and Conditions (STC), as the STC currently require that the results of the first survey be submitted to CMS by June 30, 2002. CMS did not want to amend the STC but acknowledged that the submission of the results of the first survey would be delayed.	√
			The County DHS must submit the Patient Assessment Survey Initial Progress Report to the State DHS by August 30, 2002.	The Patient Assessment Survey Initial Progress Report was submitted to the State DHS on August 21, 2002. The report summarized survey progress to date and included detailed information on the survey methodology, number of participating sites, number of patients surveyed, and response rates.	√

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Enhanced evaluation - Patient Assessment Survey (PAS) (Continued)	The County DHS must submit the Final Patient Assessment Survey Report to the State DHS by March 30, 2003.		<p>The following fact sheets were finalized and posted on the Los Angeles County DHS website:</p> <ul style="list-style-type: none"> • Describing the Population • Access to Health Care • Patient Satisfaction • Quality and Processes of Care for Common Medical Conditions • Prevention Health Services • Interpreter Services • Adult Health Behavior and Provider Screening and Counseling 	<p>The Final Patient Assessment Survey Report was submitted to the State DHS on June 2, 2003. The report and fact sheets are available on the County of Los Angeles Department of Health Services Office of Planning website at http://www.ladhs.org/planning</p>	✓
				<p>On August 23, 2004, the County submitted to the State DHS the Patient Assessment Survey (PAS) instrument and sampling methodology that will be utilized to conduct the second PAS required under the Special Terms and Conditions of the Medicaid Demonstration Project.</p> <p>The results of the second survey must be provided to CMS by June 30, 2004.</p>	<p>On May 7, 2004, the County submitted a letter to the State DHS notifying them that the results of the second survey would be submitted by June 30, 2005.</p>

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Quality Assurance/ Quality Improvement	The County must implement a Quality Assurance and Improvement (QA/I) Plan.	During the Project Extension period, the County will implement a system-wide process to bring CHCs, Health Centers, and PPPs that score below the benchmarks for specific and overall quality assurance measures up to a level considered acceptable under the QA/I plan, as described in the Special Terms and Conditions.	During the first quarter of FY 2004-05, the DHS Quality Improvement (QI) Committee met to continue its work on the Standardization of the Governing Body Report format.		

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Medicaid Demonstration Project

Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
county financial commitments	The County must appropriate and retain for use by County DHS for the demonstration related services \$300 million in Tobacco Settlement funds as follows: million (\$60 million allocated and retained for each State Fiscal Year (SFY)) of amounts received from the County's share of the November 1998 Master Settlement Agreement between California and the tobacco industry ("Tobacco Settlement Funds").	SFY 2000-01: \$60 million SFY 2001-02: \$60 million SFY 2002-03: \$60 million SFY 2003-04: \$60 million \$60 million County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds as follows: SFY 2000-01: \$60 million SFY 2001-02: \$60 million SFY 2002-03: \$60 million SFY 2003-04: \$60 million \$60 million	The County must appropriate and retain for use by County DHS for the demonstration related services \$300 million in Tobacco Settlement funds as follows: SFY 2000-01: \$60 million SFY 2001-02: \$60 million SFY 2002-03: \$60 million SFY 2003-04: \$60 million \$60 million	At its September 26, 2000 meeting, the Los Angeles County's Board of Supervisors (BOS) adopted an appropriation adjustment transferring \$360 million in Tobacco Settlement funds to DHS for Fiscal Year (FY) 2000-01.	✓
			During SFY 2000-01, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.	At its October 23, 2001 meeting, the BOS adopted the FY 2000-01 Year-End Budget Adjustment (BA) transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	✓
			During SFY 2001-02, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.	At its April 24, 2001 meeting, the BOS adopted the FY 2001-02 Proposed County Budget. The Proposed Budget appropriated \$360 million in Tobacco Settlement funds to DHS for FY 2001-02.	✓
				At its October 1, 2002 meeting, the BOS adopted the FY 2001-02 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	

Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County financial commitments (Continued)	During SFY 2002-03, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.		At its April 16, 2002 meeting, the BOS adopted the FY 2002-03 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2002-03.		✓
	During SFY 2003-04, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.		At its September 16, 2003 meeting, the BOS adopted the FY 2002-03 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.		
	During SFY 2003-04, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.		At its April 29, 2003 meeting, the BOS adopted the FY 2003-04 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2003-04.		✓
	During SFY 2004-05, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.		At its September 28, 2004 meeting, the BOS adopted the FY 2003-04 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.		
	During SFY 2004-05, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.		At its April 20, 2004 meeting, the BOS adopted the FY 2004-05 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2004-05.		✓
			At its September 28, 2004 meeting, the BOS adopted the FY 2004-05 Supplemental Budget Resolution budget adjustment.		
			The FY 2004-05 \$60 million Tobacco Settlement funds and the additional \$40 million General Fund County Contribution were allocated to the Department as a whole by the Board of Supervisors and were utilized by DHS to fund its operations. The County does not track which specific expenditures were made with these dollars.		

Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County financial commitments (Continued)	The County must appropriate and retain for use by County DHS for the demonstration related services a total of \$100 million of General Fund contributions as follows: SFY 2001-02: \$10 million SFY 2002-03: \$20 million SFY 2003-04: \$30 million SFY 2004-05: \$40 million	The County must appropriate and retain for use by County DHS for the demonstration related services a total of \$100 million of General Fund contributions as follows: SFY 2001-02: \$10 million SFY 2002-03: \$20 million SFY 2003-04: \$30 million SFY 2004-05: \$40 million	At its April 24, 2001 meeting, the BOS adopted the FY 2001-02 Proposed County Budget. The Proposed Budget appropriated \$10 million in General Fund contributions for DHS' use during FY 2001-02. At its October 1, 2002 meeting, the BOS adopted the FY 2001-02 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	✓	
	During SFY 2001-02, the County must appropriate and retain for use by County DHS for the demonstration related services \$10 million in General Fund contributions.	During SFY 2002-03, the County must appropriate and retain for use by County DHS for the demonstration related services \$20 million in General Fund contributions.	At its April 16, 2002 meeting, the BOS adopted the FY 2002-03 Proposed County Budget. The Proposed Budget appropriated \$20 million in General Fund contributions for DHS' use during FY 2002-03. At its September 16, 2003 meeting, the BOS adopted the FY 2002-03 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	✓	

Shaded Area Reflects Achieved Milestones

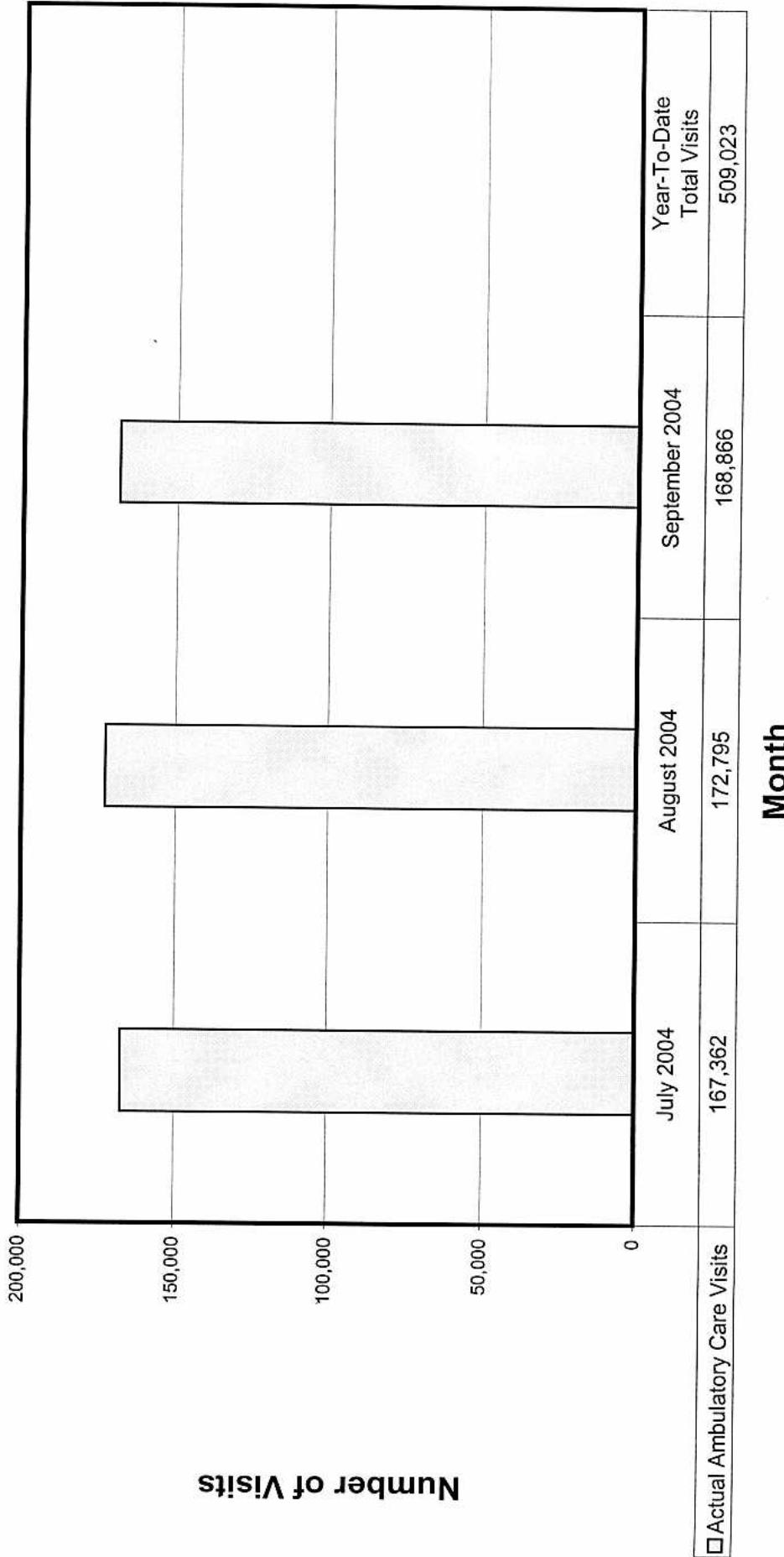
LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2004-05 First Quarter Progress Report
(July 1, 2004 through September 30, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County financial commitments (Continued)	During SFY 2003-04, the County must appropriate and retain for use by County DHS for the demonstration related services \$30 million in General Fund contributions.		At its April 29, 2003 meeting, the BOS adopted the FY 2003-04 Proposed County Budget. The Proposed Budget appropriated \$30 million in General Fund contributions for DHS' use during FY 2003-04.		✓
			At its September 28, 2004 meeting, the BOS adopted the FY 2003-04 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.		
			Per the Interagency Agreement, the County also appropriated and retained for use by DHS for the demonstration related services an additional General Fund contribution of \$40 million in FY 2004-05.		

County of Los Angeles ♦ Department of Health Services
DHS-Operated Sites Ambulatory Care Visits by Month
Fiscal Year 2004-05 First Quarter



Source: DHS Finance Monthly Workload Status Report - Facilities' actuals through September 2004, as of November 16, 2004.

**COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES ***
FISCAL YEAR 2004-05 FIRST QUARTER

<u>AREA</u>	<u>HOSPITAL OUTPATIENT **</u>	<u>MONTH</u>			<u>MEDI-CAL</u>			<u>MEDICARE</u>			<u>INDIGENT</u>			<u>OTHER</u>			<u>TOTAL</u>		
		July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004
LAC+USC Medical Center		15,701	14,996	14,427	2,181	2,205	1,803	22,242	23,376	25,246	3,489	3,528	3,607	3,489	3,528	3,607	43,613	44,105	45,083
Harbor-UCLA Medical Center		7,774	8,100	7,740	2,120	2,209	2,111	12,722	13,254	12,900	942	982	704	942	982	704	23,558	24,545	23,455
MLK JR/Drew Medical Center		4,120	4,368	4,202	471	642	467	6,708	7,196	6,420	471	642	584	471	642	584	11,770	12,848	11,673
Rancho Los Amigos NRC		2,974	3,325	3,262	856	943	898	496	496	425	180	198	142	180	198	142	4,506	4,962	4,727
Olive View Medical Center		5,380	5,574	5,470	949	984	781	8,703	9,179	8,752	791	656	625	791	656	625	15,823	16,393	15,628
High Desert Health System		2,183	2,129	2,505	194	253	233	2,230	2,434	2,796	243	253	291	243	253	291	4,850	5,069	5,825

COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES *
FISCAL YEAR 2004-05 FIRST QUARTER

<u>CHC & HC AREA</u> <u>NORTHEAST HEALTHCARE NETWORK</u>	<u>MONTH</u>			<u>MEDI-CAL</u>		<u>MEDICARE</u>		<u>INDIGENT</u>		<u>OTHER</u>		<u>TOTAL</u>	
	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	
Royal CHC	1,305	1,271	1,231	374	481	439	5,568	5,369	5,392	717	728	635	7,964 7,849 7,697
Hudson CHC	2,473	2,376	2,197	338	328	330	9,494	9,816	9,002	1,275	1,390	1,416	13,580 13,910 12,945
El Monte CHC	1,165	1,414	1,325	233	270	266	4,982	5,395	5,388	927	982	1,029	7,307 8,061 8,008
Pico Rivera HC	-	-	-	-	-	-	-	-	-	-	-	-	-
Alhambra HC	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	-
La Puente HC	179	179	196	9	13	8	478	528	550	158	147	157	824 867 911
Azusa HC	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	-
Hollywood/Wilshire HC	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	-
Bell Gardens HC	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	-
Northeast HC	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	July 2004	August 2004	September 2004	-

COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES *
FISCAL YEAR 2004-05 FIRST QUARTER

<u>CHC & HC AREA</u>	<u>MONTH</u>	<u>MEDI-CAL</u>	<u>MEDICARE</u>	<u>INDIGENT</u>	<u>OTHER</u>	<u>TOTAL</u>
<u>COASTAL AREA</u>						
Long Beach CHC	July 2004	711	289	4,658	203	5,861
	August 2004	733	295	4,934	225	6,187
	September 2004	696	289	4,692	188	5,865
Bellflower HC	July 2004	105	17	616	202	940
	August 2004	94	10	651	216	971
	September 2004	109	12	614	227	962
Norwalk HC	July 2004	-	-	-	-	-
	August 2004	-	-	-	-	-
	September 2004	-	-	-	-	-
Wilmington HC	July 2004	433	106	1,302	102	1,943
	August 2004	414	82	1,334	100	1,930
	September 2004	442	92	1,550	88	2,172
<u>SOUTHWEST</u>						
Humphrey CHC	July 2004	1,500	326	5,593	2,395	9,814
	August 2004	1,589	359	5,873	2,513	10,334
	September 2004	1,467	256	5,228	2,303	9,254
Dollardide HC	July 2004	71	9	312	328	720
	August 2004	52	13	394	300	759
	September 2004	73	7	381	282	743
Florence/Firestone HC	July 2004	-	-	-	-	-
	August 2004	-	-	-	-	-
	September 2004	-	-	-	-	-
Imperial Heights HC	July 2004	-	-	-	-	-
	August 2004	-	-	-	-	-
	September 2004	-	-	-	-	-
Lawndale HC	July 2004	-	-	-	-	-
	August 2004	-	-	-	-	-
	September 2004	-	-	-	-	-
San Antonio HC	July 2004	-	-	-	-	-
	August 2004	-	-	-	-	-
	September 2004	-	-	-	-	-

**COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES ***
FISCAL YEAR 2004-05 FIRST QUARTER

CHC & HC AREA	MONTH	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL	
						July 2004	August 2004
SAN FERNANDO VALLEY AREA							
Mid Valley CHC	July 2004	1,264		269		3,833	1,003
	August 2004	1,294		248		3,544	928
	September 2004	1,304		233		3,426	1,051
Burbank HC	July 2004	-		-		-	-
	August 2004	-		-		-	-
	September 2004	-		-		-	-
Glendale HC	July 2004	95		50		703	144
	August 2004	118		41		657	124
	September 2004	107		39		660	134
Kennedy School-Based	July 2004	-		-		-	-
	August 2004	-		-		-	-
	September 2004	-		-		-	-
North Hollywood HC	July 2004	-		-		-	-
	August 2004	-		-		-	-
	September 2004	-		-		-	-
Pacoima HC	July 2004	-		-		-	-
	August 2004	-		-		-	-
	September 2004	-		-		-	-
San Fernando HC	July 2004	674		147		1,273	294
	August 2004	716		123		1,234	276
	September 2004	672		147		1,206	324
Sepulveda HC	July 2004	-		-		-	-
	August 2004	-		-		-	-
	September 2004	-		-		-	-
Tujunga HC	July 2004	-		-		-	-
	August 2004	-		-		-	-
	September 2004	-		-		-	-
Vaughn Street School-Based	July 2004	-		-		-	-
	August 2004	-		-		-	-
	September 2004	-		-		-	-

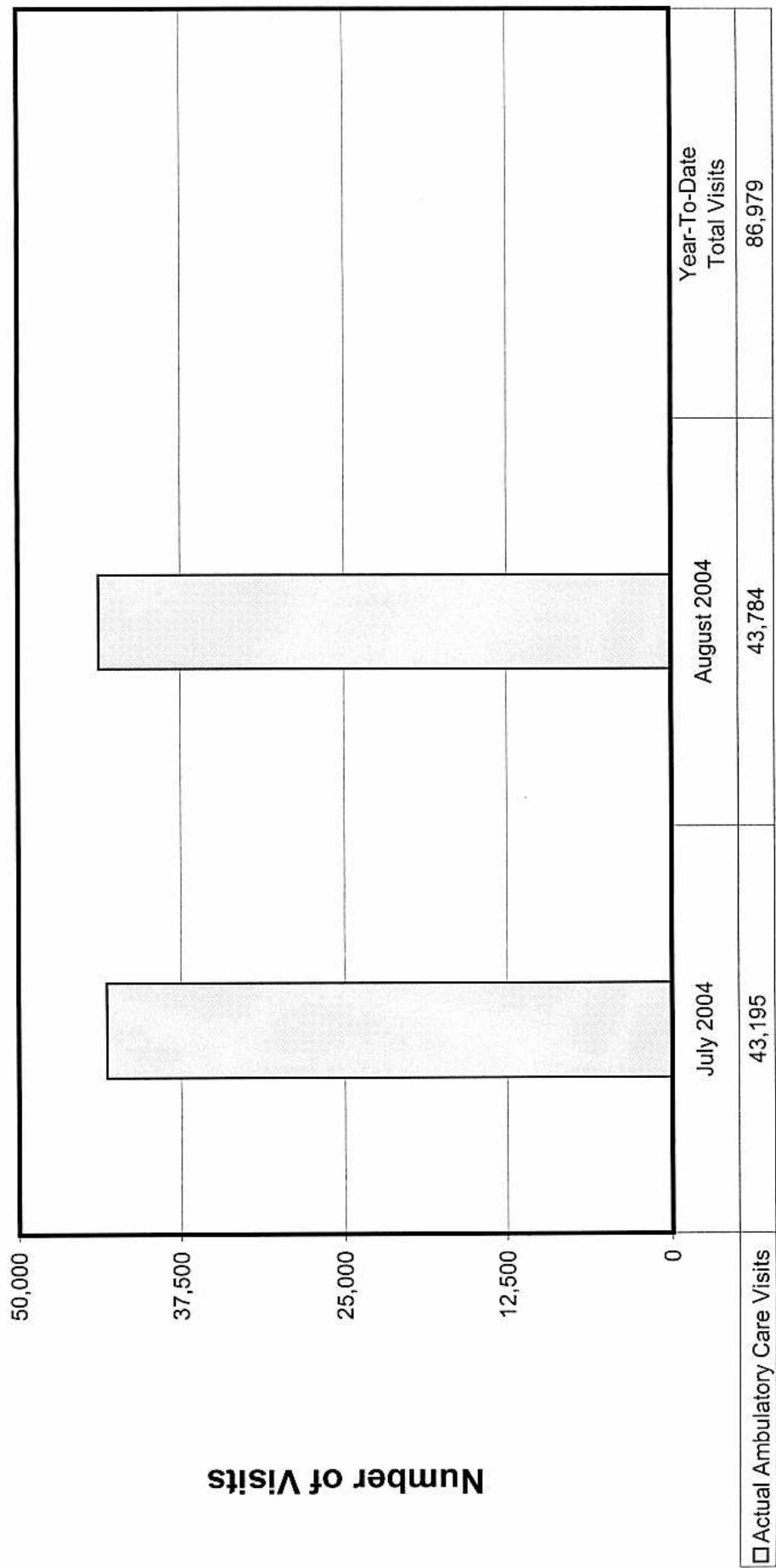
COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES *
FISCAL YEAR 2004-05 FIRST QUARTER

CHC & HC AREA	MONTH	MEDI-CAL		MEDICARE		INDIGENT		OTHER		TOTAL
		ANTELOPE VALLEY AREA	Antelope Valley HC	July 2004	608	-	145	166	510	
	August 2004				369	-		166	672	1,207
	September 2004				449	-		133	570	1,152
Lake Los Angeles HC	July 2004				52	4		63	53	172
	August 2004				22	-		48	46	116
	September 2004				40	2		43	59	144
Littlerock HC	July 2004				51	-		62	53	166
	August 2004				8	-		20	27	55
	September 2004				35	-		28	32	95
South Antelope Valley HC - Primary Care	July 2004				545	8		526	486	1,565
	August 2004				231	2		706	709	1,648
	September 2004				269	5		661	744	1,679
South Antelope Valley HC - Urgent Care	July 2004				321	5		309	286	921
	August 2004				163	2		497	501	1,163
	September 2004				158	3		390	439	990

* Visits by payor categories are estimates.

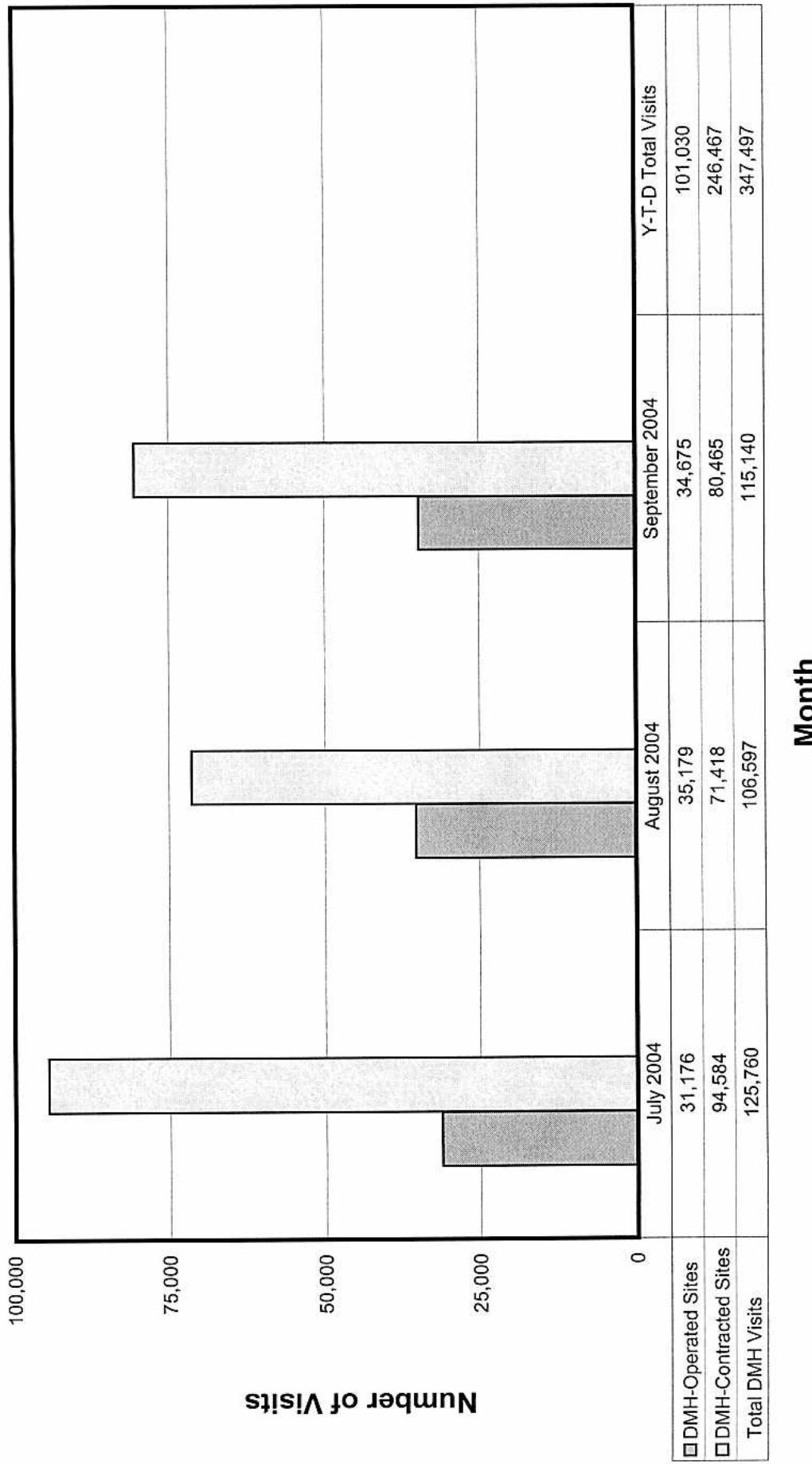
** Excludes ER and Psychiatric ER.

County of Los Angeles ♦ Department of Health Services
PPP/GR Sites Ambulatory Care Visits by Month
Fiscal Year 2004-05 First Quarter



Source: DHS Finance Monthly Workload Status Report - Facilities' actuals through August 2004, as of November 17, 2004.

Los Angeles County ♦ Department of Mental Health (DMH)
DMH Ambulatory Care Visits by Month
Fiscal Year 2004-05 First Quarter



Data Source: LAC-DMH Planning Division, as of November 9, 2004.

Description: This chart reflects the number of DMH ambulatory care visits reported during Fiscal Year 2004-05 First Quarter (July 2004 through September 2004).

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH (DMH)
 INPATIENT CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST QUARTER (JULY THROUGH SEPTEMBER 2004)

Legal Entity No.	Legal Entity	Provider No.	Provider Name	July 2004			August 2004			September 2004			
				Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	
1H	19 LOS ANGELES COUNTY	1904 ANTELOPE VALLEY MHS	1	0	0	0	1	0	0	0	0	0	1
1H		1905 SANTA CLARITA VALLEY MH	184	1,071	348	0	1,603	256	1,246	345	0	1,847	349
1H	1906 EDMUND D. EDELMAN WESTSIDE MHC	887	1,243	274	0	2,404	896	1,309	372	0	2,577	974	
1H	1908 WEST CENTRAL FAMILY MHS	214	501	145	0	860	38	76	26	0	140	439	
1H	1909 HOLLYWOOD MENTAL HEALTH	20	18	7	0	45	14	12	0	38	11	16	
1H	1914 NORTHEAST MENTAL HEALTH	201	1,188	328	0	1,717	182	1,135	308	0	1,625	235	
1H	1917 ARCADIA MHS	857	1,728	469	0	3,054	923	1,857	491	0	3,271	911	
1H	1926 LONG BEACH CHILD & ADULT	25	1,015	0	0	1,040	12	1,140	0	0	1,152	34	
1H	1927 LONG BEACH MHS ADULT	531	1,116	362	0	2,009	762	1,270	523	0	2,555	779	
1H	1928 SAN PEDRO MENTAL HEALTH	600	1,039	491	0	2,130	624	994	476	0	2,094	578	
1H	1930 RIO HONDO COMMUNITY	100	73	41	0	214	209	213	68	0	490	106	
1H	1935 SOUTH BAY MHS	365	410	158	0	933	189	237	68	0	494	433	
1H	1938 COMPTON MENTAL HEALTH	6	12	6	0	24	0	1	0	0	1	0	
1H	1939 SECTOR II AB3632 PROGRAM	42	32	0	0	74	41	14	0	0	55	0	
1H	6840 SAN FERNANDO MHS	709	2,026	598	0	3,333	758	1,872	684	0	3,314	580	
1H	6841 WEST VALLEY MENTAL HEALTH	250	323	138	0	711	43	60	24	0	127	78	
1H	6849 LA CENTRAL CONTINUING	23	137	20	0	180	11	67	7	0	85	6	
1H	6857 ROYBAL FAMILY MHS	118	644	9	2	773	98	861	10	0	969	100	
1H	6859 DMH AT HARBOR-UCLA MEDICAL CTR	144	252	29	2	427	697	807	152	0	1,656	725	
1H	6864 AUGUSTUS F. HAWKINS COMP MHC	2	2	0	0	4	491	950	69	0	1,510	400	
1H	7057 DOWNTOWN MENTAL HEALTH	1,123	1,078	164	0	2,365	1,242	986	180	0	2,408	827	
1H	7064 COASTAL ASIAN PACIFIC	60	219	52	0	331	137	740	148	0	1,025	121	
1H	7171 COUNTYWIDE CHILDREN	421	830	1	0	1,252	409	855	1	0	1,265	369	
1H	7175 CONTINUING CARE METRO UNIT	67	10	8	0	85	39	32	8	0	79	59	
1H	7191 EDMUND D. EDELMAN W MHC	79	179	0	0	258	208	341	0	0	549	167	
1H	7207 LONG BEACH ASIAN PAC	192	2,045	105	0	2,342	167	2,115	116	0	2,398	181	
1H	7213 INTENSIVE CASE MGMT PROGRAM	3	170	58	0	231	6	129	34	0	169	1	
1H	7216 SMART	46	63	15	0	124	90	77	24	0	191	13	
1H	7217 M.E.T.	1	0	1	0	2	18	23	7	0	48	19	
1H	7241 LAC-DMH OLDER ADULT SERVICES	186	67	217	0	470	260	85	208	0	553	142	
1H	7340 VALY COORDINATED CHILDREN	163	593	0	0	756	169	654	0	0	823	196	
1H	7468 SAN ANTONIO MENTAL HEALTH	117	1,307	0	0	1,424	232	1,439	0	0	1,671	349	
	Sub-Total:		7,737	19,391	4,044	4	31,176	9,221	21,597	4,361	0	35,179	
	1H-Operated Sites											9,183	
												21,127	
												4,365	
												0	
												34,675	

S ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH (DMH)
 HOSPITAL CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST QUARTER (JULY THROUGH SEPTEMBER 2004)

Legal Entity No.	Legal Entity	Provider No.	Provider Name	July 2004				August 2004				September 2004						
				Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Other		
A 256	1736 FAMILY CRISIS CENTER	7111	1736 HOUSE	0	0	0	44	44	0	0	0	61	0	0	0	27		
A 7348	1736 FAM CRIS CTR - UNIVSTY VLAG			0	35	0	0	35	0	53	0	53	0	19	0	0		
A 7229	ALCOTT CENTER FOR MENTAL HEALTH SERVICES	12	359	270	0	641	15	282	232	0	529	15	310	299	0	624		
A 7184	ALMANSOR EDUCATION CENTER	27	129	0	0	156	0	2	0	0	2	2	31	0	0	33		
A 7368	ALMANSOR CLINICAL SERVICES	2	1,769	0	0	1,771	0	869	0	0	869	2	1,236	0	0	1,238		
A 7019	ASSOC LEAGUE OF MEXICAN AMERICAN	79	634	118	198	1,029	61	668	99	182	1,010	61	726	94	165	1,046		
A 7221	AVIVA CENTER	3	686	4	0	693	15	639	5	0	659	12	596	5	0	613		
A 7268	AVIVA CENTER CMH	1	329	2	0	332	1	350	3	0	354	2	428	3	0	433		
A 7281	HAMBURGER HOMES (PANORAMA CITY)	13	63	0	0	76	0	0	0	0	0	0	15	0	0	15		
A 7282	HAMBURGER HOMES (VAN NUYS)	0	44	0	0	44	0	0	0	0	0	0	32	0	0	32		
A 7494	AVIVA CENTER	18	57	0	0	75	35	82	0	0	117	27	60	0	0	87		
A 7218	BARBOUR & FLOYD, PARTNERS	34	423	86	0	543	37	540	101	0	678	8	266	47	0	321		
A 668	CHILDREN'S BUREAU OF SOUTHERN CALIFORNIA	7300	CHILDREN BUREAU OF SO. CALIFORNIA	0	153	0	0	153	0	232	0	232	7	778	0	0	785	
A 7301	CHILD BUREAU OF S CAL - PALMDALE	0	153	0	0	153	0	232	0	0	232	0	301	0	0	301		
A 7302	CHILD BUREAU OF S CAL	9	516	0	0	525	8	457	0	0	465	3	310	0	0	313		
A 7350	CHILD BUREAU OF S CAL	7	279	0	0	286	8	432	0	0	440	14	464	0	0	478		
A 7473	CHILD BUREAU OF S CAL	1	239	0	0	240	4	332	0	0	336	1	406	0	0	407		
A 591	CHILDRENS INSTITUTE INTERNATIONAL	132	932	0	78	1,142	131	963	0	90	1,184	128	1,027	0	107	1,262		
A 7275	CHILDRENS INSTITUTE INTERNATIONAL	13	902	0	50	965	15	697	0	72	784	28	773	0	60	861		
A 7328	CLONTARF MANOR, INC.	7230	CLONTARF MANOR ARTESIA	10	438	360	0	808	10	289	248	0	547	6	387	371	0	764
A 181	COMMUNITY FAMILY GUIDANCE	1977	COMMUNITY FAMILY GUIDANCE CTR	136	974	0	88	1,198	162	992	0	103	1,257	174	1,033	0	108	1,315
A 7246	FAMILY & YOUTH STARS PROGRAM	91	413	0	0	504	78	415	0	0	493	86	408	0	0	494		
A 7471	COMMUNITY FAMILY GUIDANCE	54	392	0	39	485	69	383	0	53	505	104	425	0	50	579		
A 184	DUBNOFF CENTER FOR CHILD DEVELOPMENT	63	852	0	0	915	19	209	0	0	228	50	720	0	0	770		
A 185	EL CENTRO DE AMISTAD, INC.	66	239	17	219	541	231	508	17	0	756	93	264	9	0	366		
A 7371	EL CENTRO AMISTAD - SAN FERNANDO	0	323	0	0	323	0	334	0	0	334	0	403	0	0	403		
A 188	ENKI HEALTH AND RESEARCH SYSTEMS, INC.	46	438	129	0	613	73	491	193	0	757	253	2,702	854	0	3,809		
A 7253	ENKI ELAMHS - COMMERCE	0	2	3	0	5	0	1	0	2	53	722	199	0	974			
A 7254	ENKI ELAMHS - BELL GARDENS	33	389	105	0	527	57	905	292	0	1,254	89	1,324	385	0	1,798		
A 7255	ENKI ELAMHS - PICO UNION	13	112	42	0	167	8	104	46	0	158	96	299	78	0	473		
A 7258	ENKI YOUTH & FAM SVCS	14	48	0	0	62	0	0	0	0	0	104	1,199	0	0	1,303		
A 7360	ENKI-MARGARITA MENDEZ YTH	11	362	1	0	374	0	2	0	2	28	2,459	8	0	2,495			
A 7452	ENKI YTH&FAM SRVS - PICO RIVERA	26	180	0	0	206	12	187	0	0	199	19	590	0	0	609		
A 7472	ENKI Y&F SRVS - BOYLE HEIGHTS	1	150	0	0	151	0	4	0	0	235	0	0	0	0	235		

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A A 690	ENRICHMENT THROUGH EMPLOYMENT	7308	ENRICHMENT THROUGH EMPLOYMENT	27	16	12	0	55	0	0	0	0	11	9	11	0	31
A A 527	EXODUS RECOVERY, INC.	7248	EXODUS RECOVERY, INC.	49	154	112	0	315	49	150	89	0	288	44	173	61	278
A A	EXODUS RECOVERY	7294	EXODUS RECOVERY, INC.	10	10	0	0	20	18	13	1	0	32	13	12	1	26
A A	EXODUS RECOVERY	7385	EXODUS RECOVERY, INC.	87	121	13	0	221	94	178	16	0	288	70	154	3	227
A A	FOOTHILL FAMILY SERVICE	7330	FOOTHILL FAMILY SRV - PASADENA	4	517	0	0	521	9	785	0	0	794	6	697	0	703
A A	FOOTHILL FAMILY SRV - WEST COVINA	7331	FOOTHILL FAMILY SRV - WEST COVINA	4	339	0	0	343	3	538	0	0	541	2	282	0	284
A A	FOOTHILL FAMILY SRV - HUDSON	7407	FOOTHILL FAMILY SRV - HUDSON	0	319	0	0	319	0	440	0	0	440	0	270	0	270
A A	FOOTHILL FAMILY SRV - EL MONTE	7463	FOOTHILL FAMILY SRV - EL MONTE	22	707	0	0	729	51	1,250	0	0	1,301	28	518	0	546
A A 191	GREATER LONG BEACH CHILD GUIDANCE CENTER	7249	THE GUIDANCE CENTER	7	73	0	2	82	12	86	0	5	103	6	61	0	74
A A	THE GUIDANCE CENTER	7263	THE GUIDANCE CENTER	3	209	0	0	212	28	314	0	0	342	18	231	0	249
A A	THE GUIDANCE CTR - SOC	7279	THE GUIDANCE CTR - SOC	9	97	0	0	106	26	341	0	0	367	10	289	0	299
A A	THE GUIDANCE CTR - NORTH LB	7280	THE GUIDANCE CTR - NORTH LB	24	259	0	34	317	16	177	0	23	216	39	267	0	322
A A	THE GUIDANCE CENTER	7433	THE GUIDANCE CENTER	103	1,802	0	143	2,048	110	1,857	0	148	2,115	104	1,803	0	2,051
A A	THE GUIDANCE CENTER - MST	7456	THE GUIDANCE CENTER - MST	14	5	0	0	19	17	10	0	0	27	9	8	0	17
A A	THE GUIDANCE CENTER - AVALON	7464	THE GUIDANCE CENTER - AVALON	10	82	0	0	92	5	109	0	0	114	5	72	0	77
A A 192	HATHAWAY CHILDREN'S SERVICES	7006	HATHAWAY CHILDREN'S SERVICES	143	1,586	11	177	1,917	135	1,321	2	0	1,458	113	1,011	0	1,124
A A	HATHAWAY FAMILY RESOURCE	7278	HATHAWAY FAMILY RESOURCE	16	352	0	50	418	0	17	0	0	17	2	439	0	441
A A	HATHAWAY CH & FAM (LV 12 GH)	7336	HATHAWAY CH & FAM (LV 12 GH)	32	585	0	0	617	0	106	0	0	106	1	7	0	8
A A	HOMES FOR LIFE FOUNDATION	7245	HOMES FOR LIFE FOUNDATION	12	31	43	0	86	10	26	30	0	66	7	33	41	81
A A	HOMES FOR LIFE FOUNDATION	7504	HOMES FOR LIFE FOUNDATION	0	64	0	0	64	0	75	0	0	75	0	56	0	56
A A	HOMES FOR LIFE	7506	HOMES FOR LIFE	0	74	0	0	74	0	98	0	0	98	0	68	0	68
A A 195	INTERCOMMUNITY CHILD GUIDANCE CENTER	1972	INTERCOMMUNITY CHILD GUID CLINIC	60	727	0	90	877	55	714	0	79	848	72	767	0	832
A A	INTERCOMMUNITY CHILD GUID CLINIC	7339	INTERCOMMUNITY CHILD GUID CTR	15	929	0	0	944	11	860	0	0	871	12	940	0	952
A A	KOREAN YOUTH & COMM CENTER	7103	KOREAN YOUTH & COMM CENTER	34	76	0	0	110	32	61	0	0	93	0	0	0	0
A A	LOS ANGELES CHILD GUIDANCE	6870	LOS ANGELES CHILD GUID CLINIC	248	2,289	0	171	2,708	235	2,347	0	173	2,755	233	2,358	3	2,594
A A	LA CHILD GUID - FAMILIES N TOUCH	7265	LA CHILD GUID - FAMILIES N TOUCH	0	0	0	0	0	0	0	0	0	0	0	0	0	0
A A	LA CHILD GUIDANCE CRENSHAW	7276	LA CHILD GUIDANCE CRENSHAW	108	981	0	111	1,200	64	877	0	77	1,018	59	956	0	1,015
A A 315	LOS ANGELES UNIFIED SCHOOL DISTRICT MNTL HLTH ASSOCIATION IN LOS ANGELES	7211	LAUSD 9TH STREET SCHOOL MHC	125	138	0	0	263	153	213	0	0	366	2	10	0	12
A A 200	MH ASSOC IN LA CO (ANTELOPE)	7204	MH ASSOC IN LA CO (ANTELOPE)	30	72	53	0	155	53	117	68	0	238	69	109	39	217
A A	MHA VILLAGE INTEGRATED SERVICE	7212	MHA VILLAGE INTEGRATED SERVICE	679	1,137	292	0	2,108	643	1,229	250	0	2,122	694	1,295	245	0
A A	MHA TRANSITIONAL YOUTH	7422	MHA TRANSITIONAL YOUTH	7	44	0	0	51	9	42	1	0	52	8	27	0	35
A A 201	PENNY LANE - N. HILLS	6863	PENNY LANE - N. HILLS	80	1,713	0	0	1,793	0	4	0	0	40	0	40	0	40
A A	PENNY LANE - PALMDALE	7455	PENNY LANE - PALMDALE	32	1,489	0	144	1,665	16	508	0	0	524	11	270	0	281
A A	PENNYLANE	7511	PENNYLANE	5	45	0	0	50	0	0	0	0	0	0	0	0	0
A A 305	OCEAN PARK COMMUNITY CENTER	7178	OCEAN PARK - DAY BREAK SHELTER	12	7	1	267	287	7	7	0	261	275	4	0	0	255

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203	PACIFIC CLINICS	1974	PACIFIC CLINICS	138	927	1	15	1,081	117	808	5	9	939	148	933	0	15	1,096
A	A	1979	PACIFIC CLIN - E FOOTHILL GUID	100	471	111	0	682	98	433	112	0	643	33	104	5	0	142
7101	ASIAN PACIFIC FAMILY CENTER	260	1,248	114	210	1,832	269	1,258	100	189	1,816	263	1,133	70	200	5	1,666	
7194	PACIFIC CLINICS - EL CAMINO MHC	87	901	385	455	1,828	84	758	311	390	1,543	116	787	156	288	0	1,347	
7197	PACIFIC CLINICS INC. - FAIR OAKS	249	813	361	0	1,423	301	887	382	0	1,570	258	877	291	0	1,426		
7224	PACIFIC CLINIC ACT WEST COVINA	52	467	200	0	719	54	435	209	0	698	59	499	22	0	580		
7227	PACIFIC CLINICS EAST - YOUTH DT	45	228	0	0	273	56	234	0	0	290	118	313	0	0	431		
7251	PACIFIC CLINICS	18	95	12	0	125	41	120	17	0	178	55	105	18	0	178		
7284	PACIFIC CLINC ACT EL MONTE	7	267	124	0	398	3	285	143	0	431	13	273	81	0	367		
7353	PACIFIC CLINICS - AB34	39	189	62	0	290	41	176	73	0	290	16	100	22	0	138		
7380	SIERRA FAMILY CENTER	116	723	54	174	1,067	167	787	76	336	1,366	110	549	26	213	898		
7401	PACIFIC CLINICS/CHAP	40	175	37	0	252	41	157	25	0	223	46	147	17	0	210		
7418	PACIFIC CLINICS -70 N HUDSON	2	215	0	0	217	7	234	1	0	242	8	251	1	62	322		
7424	PACIFIC CLINICS - CONCEPT	0	171	0	0	171	0	191	0	0	191	0	162	0	0	162		
7425	PACIFIC CLINICS - HOMES OF HOPE	5	412	0	0	417	3	356	0	0	359	6	438	0	0	444		
7439	FAMILY OUTREACH SERVICES	0	197	0	0	197	6	224	0	0	230	2	176	1	0	179		
7441	PACIFIC CLINICS SYSTEM	2	78	0	0	80	3	136	0	0	139	11	96	2	0	109		
7447	PACIFIC CLINCS ACT PASA	0	0	0	72	72	0	0	0	0	124	124	0	0	9	9		
7462	PACIFIC CLINICS - D VEAR PRGM	86	135	0	0	221	71	108	0	0	179	58	129	0	0	187		
7495	PACIFIC CLINICS/LATINA PROGRAM	0	39	0	0	39	0	67	0	0	67	0	106	0	0	106		
7502	PACIFIC CLINICS	0	52	0	0	52	0	19	0	0	19	0	12	0	0	12		
7505	PACIFIC CLN-ETTE LEE YTH & FAM	0	62	0	0	62	0	111	0	0	111	0	90	0	0	90		
7553	PC EGGLESTON MHP	0	210	0	0	210	0	150	0	0	150	0	102	0	0	102		
7561	PC BONITA FAMILY SERVICES	0	0	0	0	0	0	0	0	0	0	1	6	0	2	9		
A	A	7135	PASADENA CHILDRENS TRAINING	6	1,888	45	0	1,939	53	511	28	0	592	3	1,479	48	0	1,530
A	A	7296	PASADENA CHILDRENS TRAINING	174	51	0	0	225	16	4	0	0	20	0	126	0	0	126
A	A	7397	THE SYCAMORES - FAM RESOURCE CTR	9	26	0	3	38	0	0	0	0	0	0	11	0	0	11
A	A	7450	PASADENA CHILDRENS TRAINING	65	1,570	0	0	1,635	2	421	0	0	423	4	1,002	0	0	1,006
A	A	7370	PROTOTYPES (ICAN)	87	606	60	237	990	0	3	0	0	3	0	1	0	0	1
A	A	1975	CHILD FAM GUID CTR N	921	1,669	0	86	2,676	278	700	0	0	978	280	777	0	0	1,057
A	A	7225	VALLEY CHILD GUIDANCE CLINIC	31	1,738	0	0	1,769	19	1,177	0	0	1,196	8	241	0	0	249
A	A	7247	FAMILY STRESS CENTER	61	1,506	0	77	1,644	10	469	0	0	479	43	1,483	0	0	1,526
A	A	7390	CHILD FAM GUIDE CTR V	119	597	0	0	716	57	323	0	0	380	79	426	0	0	505
A	A	7460	CHILD FAM GUIDE CTR C	107	437	0	0	544	27	219	0	0	246	62	364	0	0	426
A	A	7491	VALLEY CHILD GUIDANCE CLINIC	9	816	0	0	825	0	448	0	0	448	1	97	0	0	98

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708	IA	SAN FERNANDO VALLEY COMMUNITY MHC, INC.	6853 SFV CMHC, INC. (ERIKSON CENTER)	44	319	0	0	363	3	11	0	0	14	0	0	0	0
7049	IA	SFVCMHC - DAY TREATMENT	2	94	62	0	158	0	68	49	0	117	0	0	0	0	0
7100	IA	SFV CMHC CENTER/FAMILY LIVING	61	668	324	60	1,113	1	189	93	0	283	0	0	0	0	0
7115	IA	THE HARBOUR	1	18	4	0	23	0	0	0	0	0	0	0	0	0	0
7174	IA	SFV CMHC - CORNERSTONE	10	140	48	0	198	7	231	35	0	273	0	0	0	0	0
7177	IA	SFV CMHC - MACDONALD CARE	13	520	152	53	738	1	226	37	0	264	0	0	0	0	0
7235	IA	SFVCHMC, INC. - VICTORY CLUB HOUSE	5	78	47	0	130	0	20	26	0	46	0	0	0	0	0
7252	IA	SFV CMHC - VICTORY	0	138	86	0	224	0	0	0	0	0	0	0	0	0	0
7304	IA	SFV CMHC - SIDEKICKS	25	31	0	0	56	0	0	0	0	0	0	0	0	0	0
7320	IA	SFV CMHC - TRANSITIONAL YOUTH	9	191	2	0	202	0	4	0	0	4	0	0	0	0	0
7321	IA	SFV CMHC - INDEPENDENT LYNG PGM	7	163	97	0	267	0	0	0	0	0	0	0	0	0	0
7322	IA	SFV CMHC - HOMEBOUND	11	60	86	0	157	0	0	0	0	0	0	0	0	0	0
7338	IA	SFV CMHC, INC. - TRANSTNL YOUTH	3	31	4	0	38	0	0	0	0	0	0	0	0	0	0
7354	IA	CENTRAL VALLEY Y&F CENTER	15	601	0	0	616	0	11	0	0	11	0	0	0	0	0
7355	IA	YOUTH CONTACT PROGRAM	0	121	0	0	121	0	0	0	0	0	0	0	0	0	0
7358	IA	SAN FERNANDO VALLEY C	256	174	108	0	538	0	0	0	0	0	0	0	0	0	0
7369	IA	SFV CMHC-FAMILY LINKS	27	155	18	147	347	0	0	0	0	0	0	0	0	0	0
7445	IA	SFVCMHC, INC. - SOC	10	195	0	0	205	0	0	0	0	0	0	0	0	0	0
7451	IA	SFVCMHC/WRAPAROUND	20	115	0	0	135	0	4	0	0	4	0	0	0	0	0
7485	IA	SFVCMHC/NRTH VAL YTH	13	117	0	0	130	0	0	0	0	0	0	0	0	0	0
7372	GA	CHILD AND FAMILY CENTER	47	93	0	0	140	43	51	0	0	94	102	119	0	0	221
7413	GA	CHILD & FAMILY CENTER	125	312	16	132	585	238	449	19	0	706	474	665	33	0	1,172
7479	GA	CHILD & FAM CTR - SANTA CLARITA	375	407	0	21	803	192	256	0	0	448	480	670	0	0	1,150
7201	GA	CENTER FOR HEALTHY AGING	24	23	46	0	93	15	30	46	0	91	10	6	34	0	50
7264	GA	SHIELDS FOR FAMILIES	0	380	0	0	380	0	265	0	0	265	0	0	131	0	0
7365	GA	SHIELDS FOR FAMILIES	23	247	0	602	872	22	160	0	562	744	1	154	0	0	155
7465	GA	SHIELDS FOR FAMILIES - MST	5	1	0	0	6	10	4	0	14	0	0	0	0	0	0
7336	GA	SHIELDS FOR FAMILIES - SCHOOL BASED	0	385	0	0	385	11	342	3	0	356	0	337	3	0	340
7131	GA	SOCIAL MODEL RECOVERY	43	368	60	0	471	20	247	42	0	309	18	470	75	0	563
7293	GA	SOCIAL MODEL RECOVERY	12	29	12	24	77	32	42	10	0	84	68	64	17	0	149
7220	GA	SOUTH BAY CHILDRENS HEALTH CTR	45	212	0	0	257	61	240	0	0	301	47	197	0	0	244
7242	GA	SOUTH BAY CHILDRENS HEALTH CTR	5	5	0	0	10	2	4	0	0	6	6	4	0	0	10
7303	GA	SOUTH CENTRAL HLTH & REHAB	129	103	7	0	239	133	113	7	0	253	21	41	0	0	62
7396	GA	SCHARP SIDEKICKS	19	14	3	0	36	51	21	1	0	73	0	2	2	0	4
7409	GA	WILSHIRE CHILD SRVS DBA FENTRY	0	16	0	40	56	0	5	0	80	85	27	62	0	0	89
7549	GA	SOUTH CENTRAL HLTH & REHAB	373	138	22	0	533	396	157	23	0	576	1	2	0	0	3
7555	GA	STEP OUT	16	215	0	0	231	15	116	0	0	131	0	0	0	0	0
	GA	SOUTH CENTRAL HEALTH	0	0	0	280	280	0	0	0	336	0	0	0	0	0	0

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GA	214	SPECIAL SERVICE FOR GROUPS	7124 SPECIAL SERVICES FOR GROUPS	57	244	40	0	341	63	218	34	0	315	
GA	7186	ASIAN PACIFIC COUNS & TRT CTR	625 1,000	184	185	1,994	625	969	159	179	1,932	726	976	
GA	7187	SSG INDOCHINESE COUN	392 726	114	63	1,295	378	668	121	37	1,204	413	697	
GA	7329	SSG/OTTP	9 1,121	0	0	1,130	2	1,015	0	0	1,017	7	833	
GA	7362	ASIAN PACIFIC - SFV	95 167	8	55	325	102	245	11	41	399	85	182	
GA	7400	SSG/HOMELESS OUTREACH PROGRAM	58 24	1	0	83	43	19	0	0	62	33	38	
GA	7510	SSG INTEG CARE SYS YTH PROJET	0 80	0	0	80	0	32	0	0	32	0	0	
GA	7517	ASIAN PACIFIC COUNS & TRT CTR	16 72	28	0	116	9	65	23	0	97	25	67	
GA	217	ST. JOHNS HOSPITAL CHILD STUDY CENTER	56 421	0	1	478	47	344	0	5	396	55	352	
GA	6792	ST. JOHNS CH & FAM DEV	0 87	63	0	150	0	94	42	0	136	0	106	
GA	7169	ST. JOHNS CHILD & FAM DEV CTR	16 161	76	0	253	21	163	76	0	260	12	137	
GA	7114	ST. JOSEPH CENTER	1 14	3	0	18	1	16	18	0	35	1	31	
GA	543	STAR VIEW ADOLESCENT CENTER, INC.	7257 STAR VIEW ADOLESCENT	4	177	0	0	181	2	191	0	0	193	
GA	215	STEP-UP ON SECOND STREET	7335 STAR VIEW ADOLESCENT	30 561	0	0	591	21	527	0	0	548	27	664
GA	7367	STAR VIEW COMMUNITY	16 1,870	4	0	1,890	15	1,900	2	0	1,917	18	1,942	
GA	7503	STAR VIEW COMMUNITY	17 224	2	0	243	16	193	3	0	212	33	270	
GA	7099	STEP-UP ON SECOND STREET	102 67	42	0	211	87	49	45	0	181	97	54	
GA	7525	STEP-UP ON SECOND ST - DANIELS PL.	6 12	0	0	18	5	3	0	0	8	14	3	
GA	7526	STEP-UP ON SECOND STREET - ACT	11 141	88	0	240	7	108	77	0	192	12	122	
GA	146	STIRLING ACADEMY, INC.	146 70	0	81	297	6	6	0	0	12	225	111	
GA	7481	STIRLING BEHAV HLTH INST	0 955	0	0	955	0	407	0	0	407	5	275	
GA	321	THE CHURCH HOME FOR CHILDREN	7231 HILLSIDES FAMILY CENTER	22 400	0	45	467	12	69	0	0	81	0	
GA	7332	HILLSIDES HOME FOR CHILD	0 2,371	53	0	2,424	0	289	0	0	289	0	525	
GA	198	THE HELP GROUP CHILD AND FAMILY CENTER	7095 THE HELP GROUP - CHILD	378 811	0	114	1,303	309	932	0	160	1,401	482	
GA	7394	THE HELP GROUP - WEST	44 790	6	0	840	45	922	11	0	978	47	1,049	
GA	7489	THE HELP GROUP - SUMMIT VIEW	147 52	0	0	199	129	39	0	0	168	234	57	
GA	7490	THE HELP GROUP - PACIFIC RIDGE	71 246	0	0	317	50	185	0	0	235	70	234	
GA	7500	THE HELP GROUP - SUMMIT VW WEST	49 10	0	0	59	31	2	0	0	33	85	11	
GA	7501	THE HELP GROUP - VILLAGE GLEN W	165 11	0	0	176	94	10	0	0	104	164	28	
GA	221	VERDUGO MENTAL HEALTH CENTER	1971 VERDUGO MENTAL HEALTH	70 660	527	172	1,429	59	565	170	0	794	65	546
GA	7193	GLEN ROBERTS CHILD STUDY	93 531	0	0	624	6	56	0	0	62	4	18	
GA	7496	VERDUGO MHC - SCHOOL BASED	0 165	0	0	165	0	1	0	0	1	16	187	
GA	7497	VERDUGO MHC - MAGNOLIA PARK	0 37	0	0	37	0	0	0	0	0	0	0	
GA	7498	VERDUGO MHC - FOOTHILL SCHOOL	0 20	0	0	20	0	0	0	0	0	22	54	
GA	196	VISTA DEL MAR CHILD AND FAMILY SERVICES	7196 VISTA DEL MAR CH & FAM SERVICE	588 2,030	0	14	2,632	551	1,982	0	16	2,549	469	
GA	7429	FAM. SVCS OF STA MNCA-VISTA DEL MAR	1 14	0	0	15	2	26	0	0	28	3	23	

September 2004

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH (DMH)
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST QUARTER (JULY THROUGH SEPTEMBER 2004)

Legal Opera- tions No.	Entity Legal Entity	Provider No.	Provider Name	July 2004				August 2004				September 2004					
				Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Other	
GA	310 WATTS LABOR WORK ORIENTATION AND REHAB CENTER (WORC)	7031	WATTS LABOR COMM ACTION BRIDGES WORK ORIENTATION	105	76	15	0	196	127	103	4	0	234	0	0	0	
JA	328 REHAB CENTER (WORC)	7060		4	207	91	0	302	0	0	0	0	0	136	71	0	
MH-Contracted Sites			Sub-Total:	10,928	72,544	5,789	5,323	94,584	8,852	54,412	4,363	3,791	71,418	9,657	63,933	4,615	2,260
MH-Operated and Contracted Sites			Grand Total:	18,665	91,935	9,833	5,327	125,760	18,073	76,009	8,724	3,791	106,597	18,840	85,060	8,980	2,260
																115,140	

Source of the Basic Data: LAC-DMH Planning Files, July 2004 through September 2004
 Prepared in the LAC-DMH Planning Division/NDT; 11/04/04, Revised 11/09/04 (To include all providers).

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
Antelope Valley Health Center	335-B East Avenue, K6	Lancaster	93535
Curtis R. Tucker Health Center	123 North Figueroa Street	Los Angeles	90012
Dollarhide Health Center	1108 North Oleander Street	Compton	90222
Edward R. Roybal Comprehensive Health Center	245 South Fetterly Avenue	Los Angeles	90022
EI Monte Comprehensive Health Center	10953 Ramona Boulevard	El Monte	91731
Glendale Health Center	501 North Glendale Avenue	Glendale	91206
H. Claude Hudson Comprehensive Health Center	2829 South Grand Avenue	Los Angeles	90007
Hubert H. Humphrey Comprehensive Health Center	5850 South Main Street	Los Angeles	90003
La Puente Health Center	15930 Central Avenue	La Puente	91744
Long Beach Comprehensive Health Center	1333 Chestnut Avenue	Long Beach	90813
Mid-Valley Comprehensive Health Center	7515 Van Nuys Boulevard	Van Nuys	91405
Monorvila Health Center	330 West Maple Avenue	Monrovia	91016
San Fernando Health Center	1212 Pico Street	San Fernando	91340
South Health Center	1522 East 102nd Street	Los Angeles	90002
Torrance Health Center	2300 West Carson Street	Torrance	90501
Whittier Health Center	7643 South Painter Avenue	Whittier	90602
Wilmington Health Center	1325 Broad Avenue	Wilmington	90744
Lake Los Angeles Health Center	16921 E. Avenue O, Suite G	Lake Los Angeles	93591
Little Rock Community Clinic	8201 Pearblossom Hwy	Littlerock	93543
South Antelope Valley Health Center	38350 40th Street East	Palmdale	93551
Burke Health Center	2509 Pico Boulevard	Santa Monica	90405
Pomona Health Center	750 South Park Avenue	Pomona	91766
Ruth Temple Health Center	3834 South Western Avenue	Los Angeles	90062
Kings/Drew Medical Center	12021 Wilmington Avenue	Los Angeles	90059
Rancho Los Amigos Rehabilitation Center	7601 East Imperial Highway	Downey	90242
Olive View UCLA Medical Center	1000 West Carson Street	Torrance	90502
High Desert MACC	14445 Olive View Drive	Sylmar	91342
LAC+USC Medical Center	44900 N. 60th Street West	Lancaster	93536
Vaughn School Based Clinic	1200 North State Street	Los Angeles	90033
Gardena School Based Clinic	1301 West 182nd Street	Gardena	90248

Fiscal Year 2004-05 First Quarter (July 2004 through September 2004)

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List of DHS-Operated Site Providers

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**Los Angeles County - Department of Health Services
List of DHS PPP/GR Site Providers
Fiscal Year 2004-05 First Quarter (July 2004 through September 2004)**

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
AltaMed Health Services Corp - Bell	6901 South Atlantic Avenue	Bell	90201
AltaMed Health Services Corp - BuenaCare	1701 Zonal Avenue	Los Angeles	90033
AltaMed Health Services Corp - El Monte	10454 East Valley Blvd.	El Monte	91731
AltaMed Health Services Corp - La Clinica Sunol	5427 Whittier Blvd.	Los Angeles	90022
AltaMed Health Services Corp - Pico Rivera	9436 East Slauson	Pico Rivera	90660
AltaMed Health Services Corp - Whittier West	3945 East Whittier Blvd	Los Angeles	90023
All for Health, Health for All	519 East Broadway	Glendale	91205
Arroyo Vista Family Health Foundation - El Sereno	4815 East Valley Blvd, Unit C	Los Angeles	90032
Arroyo Vista Family Health Foundation - Highland Park	6000 North Figueroa Street	Los Angeles	90042
Arroyo Vista Family Health Foundation - Lincoln Heights	2221 North Broadway	Los Angeles	90031
Arroyo Vista Family Health Foundation - Mobile Van	6000 North Figueroa Street	Los Angeles	90042
Arroyo Vista Family Health Foundation - Mobile Van 2	6000 North Figueroa Street	Los Angeles	90042
Asian Pacific Health Care Venture	1530 Hillhurst Avenue, Suite 100	Los Angeles	90027
Avalon Medical Development Corp - Catalina Island Medical Center	100 Falls Canyon Road	Avalon	90704
Bay Area Addiction Research and Treatment (BAART) - Avalon	4920 South Avalon	Los Angeles	90011
Bay Area Addiction Research and Treatment (BAART) - Beverly	1926 West Beverly	Los Angeles	90057
Bay Area Addiction Research and Treatment (BAART) - Hollywood	6411 Hollywood Blvd.	Los Angeles	90028
Bay Area Addiction Research and Treatment (BAART) - La Puente	15229 East Amar Road	La Puente	91744
Bienvenidos Children's Center, Inc.	5257 East Beverly Blvd.	Los Angeles	90022
California Family Medical Group - Clinics Para Los Mujeres	231 W. Vernon Avenue, Suite 201	Los Angeles	90037
California Family Medical Group - Foshay	3751 South Harvard Blvd.	Los Angeles	90018
California Family Medical Group - Grand Ave	1414 South Grand Avenue, 2nd Floor	Los Angeles	90015
California Family Medical Group - Women's Health Center	1400 South Grand Avenue, #801	Los Angeles	90015
Central City Community Health Center	5970 Central Avenue	Los Angeles	90011
Central Neighborhood Medical Group, Inc.	2707 South Central Avenue	Los Angeles	90011
Children's Dental Foundation dba the Children's Dental Health Clinic	2801 Atlantic Avenue	Long Beach	90806
Children's Dental Health Foudation @ Bellflower Health Center	10005 East Flower Street	Bellflower	90706
Chinatown Service Center	767 NorthHill Street, Suite 200	Los Angeles	90012
Clinica Msr. Oscar A. Romero	123 South Alvarado Street	Los Angeles	90057
Clinica Msr. Oscar A. Romero - Northeast Health Center	2032 East Marengo Street	Los Angeles	90033
Community Health Alliance of Pasadena	1855 North Fair Oaks Ave., Suite 200	Pasadena	91103
Compton Central Health Inc.	201 North Central Avenue	Compton	90220
Durfee Family Care Medical Group	2006 Durfee Avenue	El Monte	91733
East Los Angeles Health Task Force - Clinica Medica Jose Carlos	2120 East 6th Street	Los Angeles	90023
East Valley Community Health Center - Pomona	680 Fairplex Drive	Pomona	91768
East Valley Community Health Center - West Covina	420 South Glendora Avenue	West Covina	91790
Eisner Pediatric & Family Medical Center	1530 South Olive Street	Los Angeles	90015
El Dorado Community Service Center - Inglewood	4450 West Century Blvd.	Inglewood	90304

Los Angeles County - Department of Health Services
List of DHS PPP/GR Site Providers
Fiscal Year 2004-05 First Quarter (July 2004 through September 2004)

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
El Dorado Community Service Center - Lawndale	4023 Marine Avenue	Lawndale	90260
El Proyecto del Barrio - Arleta	8902 Woodman Avenue	Arleta	91331
El Proyecto del Barrio - Azusa Health Center	150 North Azusa Avenue	Azusa	91702
El Proyecto del Barrio - Canoga Park	20800 Sherman Way	Canoga Park	91306
Family Health Care Centers of Greater Los Angeles - Bell Gardens	6501 South Garfield Avenue	Bell Gardens	90201
Family Health Care Centers of Greater Los Angeles - Hawaiian Gardens HC	22310 Wardham Street	Hawaiian Gardens	90716
Franciscan Clinics QueensCare Family Clinics - Bresee Clinic	184 South Bimini Place	Los Angeles	90004
Franciscan Clinics QueensCare Family Clinics - Eagle Rock	4448 York Blvd.	Los Angeles	90041
Franciscan Clinics QueensCare Family Clinics - Echo Park	150 North Reno	Los Angeles	90026
Franciscan Clinics QueensCare Family Clinics - Hollywood	4618 Fountain Avenue	Los Angeles	90029
Franciscan Clinics QueensCare Family Clinics - Sunol Dr.	133 North Sunol Street	Los Angeles	90063
Franciscan Clinics QueensCare Family Clinics - Wilshire Center	3242 West 8th Street	Los Angeles	90005
Harbor Free Clinic	593 West 6th Street	San Pedro	90731
Harbor Free Clinic @ Harbor Health Center	731 South Beacon	San Pedro	90731
JWCH Institute, Inc. - Safe Harbor	721 East 5th Street	Los Angeles	90013
JWCH Institute, Inc. @ Weingart Medical Clinic	515 East 6th Street	Los Angeles	90021
Komfort-Care Health Plan	8500 South Figueroa	Los Angeles	90003
Korean Health, Education, Information & Research (KHEIR)	266 S. Harvard Blvd., 3rd Floor	Los Angeles	90004
Koryo Health Foundation Community Clinic (KHFCC)	1058 S. Vermont Avenue	Los Angeles	90006
Los Angeles Free Clinic - Beverly	8405 Beverly Blvd.	Los Angeles	90048
Los Angeles Free Clinic - Hollywood	6043 Hollywood Blvd.	Los Angeles	90028
Los Angeles Free Clinic @ BAART Hollywood	6411 Hollywood Blvd	Los Angeles	90028
Los Angeles Free Clinic @ Hollywood-Wilshire Health Center	5205 Melrose Avenue	Los Angeles	90038
Mission City Community Network - Hollywood	4842 Hollywood Blvd.	Los Angeles	90027
Mission City Community Network - North Hills	15206 Parthenia Street	North Hills	91343
Northeast Community Clinic	5564 N Figueroa Street	Los Angeles	90042
Northeast Community Clinic - Bell	4129 East Gage Avenue	Bell	90201
Northeast Valley Health Corporation - Canoga Park Health Center	7107 Remmet Avenue	Canoga Park	91303
Northeast Valley Health Corporation - Pacoima	12756 Van Nuys Blvd.	Pacoima	91331
Northeast Valley Health Corporation - San Fernando	1600 San Fernando Road	San Fernando	91340
Northeast Valley Health Corporation - Valencia Health Center	23763 Valencia Boulevard	Valencia	91355
Pomona Clinic Coalition @ Pomona Health Center	750 South Park Avenue	Pomona	91766
Pomona Clinica Medica San Miguel	825 North Park Avenue	Pomona	91767
Pomona Valley Medical Center	1770 North Orange Grove	Pomona	91767
Ramona Health Plan Medical Group	14051 East Ramona Parkway	Baldwin Park	91706
Sacred Heart Family Medical Clinics, Inc.	8540 Alondra Blvd., Suite B2	Paramount	90723
Samuel Dixon Family Health Center, Inc.	27225 Camp Plenty Road, #2	Canyon Country	91351
Sheng H. Chang, M.D. Inc.	500 N. Garfield Avenue, Suite 210	Monterey Park	91754
South Atlantic Medical Group	2616 Clarendon Avenue	Huntington Park	90255
South Bay Family Healthcare Center - Gardena	742 West Gardena Blvd.	Gardena	90247

ATTACHMENT II

Los Angeles County - Department of Health Services
List of DHS PPP/GR Site Providers
Fiscal Year 2004-05 First Quarter (July 2004 through September 2004)

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
South Bay Family Healthcare Center - Inglewood	1091 South La Brea Avenue	Inglewood	90301
South Bay Family Healthcare Center - Redondo Beach	2114 Artesia Blvd.	Redondo Beach	90278
South Central Family Health Center	4425 S Central Avenue	Los Angeles	90011
St. John's Well Child Center - Compton	2115-A N. Wilmington Avenue	Compton	90222
St. John's Well Child Center - Dental Clinic	2300 S. Flower Street, Suite 303	Los Angeles	90007
St. John's Well Child Center - Los Angeles	515 West 27th Street	Los Angeles	90007
T.H.E. Clinic, Inc. - MLK Blvd	3860 W. Martin Luther King Blvd.	Los Angeles	90008
T.H.E. Clinic, Inc. @ Ruth Temple Health Center	3834 S. Western Avenue	Los Angeles	90062
Tarzana Treatment Centers, Inc. - Antelope Valley	907 West Lancaster Blvd.	Lancaster	93534
Tarzana Treatment Centers, Inc. - West Valley	18646 Oxnard Street	Tarzana	91356
Tavarua Medical & Mental Health Services/EI Dorado Community Service Center	8207 Whittier Blvd.	Pico Rivera	90660
The Children's Clinic - Atlantic Ave	2801 Atlantic Avenue	Long Beach	90806
The Children's Clinic - Pine Ave	1057 Pine Avenue	Long Beach	90813
The Childrens Clinic Family Health Center	1060 East 70th Street	Long Beach	90805
The Church of Our Saviour	4368 Santa Anita Avenue	EI Monte	91731
University Muslim Medical Association	711 West Florence Avenue	Los Angeles	90044
Universal Health Foundation	2020 East 1st Street	Los Angeles	90023
Valley Community Clinic	6801 Coldwater Canyon Avenue	North Hollywood	91605
Venice Family Clinic	604 Rose Avenue	Venice	90291
Venice Family Clinic - Burke Health Center	2509 Pico Blvd.	Santa Monica	90405
Venice Family Clinic - Culver City Youth Center	4401 Elendra Street	Culver City	90230
Venice Family Clinic - Marionwood	4909 Marionwood Drive	Culver City	90230
Venice Family Clinic - UCLA Dental Health Clinic	323 Lincoln Blvd	Venice	90402
Venice Family Clinic - Venice Health Center	905 Venice Blvd.	Venice	90291
Visiting Nurse Home Services - Mobile Van	44733 North Date Avenue	Lancaster	93534
Watts Healthcare Corp - Baldwin Hills	3756 Santa Rosalia Drive, #400	Los Angeles	90008
Watts Healthcare Corp - Los Angeles	10003 Compton Avenue	Los Angeles	90002
Westside Family Health Center	1711 Ocean Park Blvd.	Santa Monica	90405
Westside Neighborhood Clinic	1436 West 23rd Street	Long Beach	90810
Wilmington Community Clinic	1009 North Avalon Blvd.	Wilmington	90744
Yu Care Medical Group	210 N. Garfield Avenue, Suite 203	Monterey Park	91754

Los Angeles County - Department of Mental Health
List of DMH-Operated Site Providers (Included in the 1115 Waiver Claim)
FY 2004-05 First Quarter (July 2004 through September 2004)

ATTACHMENT II

ORG NO.	PROVIDER NO.	PROVIDER'S NAME	PROVIDER'S ADDRESS	CITY	STATE	ZIP CODE
18210/20468	1904	ANTELOPE VALLEY MHS	349-A EAST AVENUE, K-6, SUITE A	LANCASTER	CA	93535
20477/20478/ 18224/18622/20683	1909	HOLLYWOOD MENTAL HEALTH CENTER	1224 NORTH VINE STREET	LOS ANGELES	CA	90038
18587	7241	LAC-DMH OLDER ADULT SERVICES	550 SOUTH VERNON AVENUE	LOS ANGELES	CA	90020
18588/21572	7191	EDMUND D. EDELMAN W MHC CH & FM	11080 W. OLYMPIC BLVD., 1ST FLOOR	LOS ANGELES	CA	90064
18608/23017	1930	RIO HONDO COMMUNITY MHC	17707 SOUTH STUDEBAKER ROAD	CERRITOS	CA	90703
18634	7267	* LATINO MENTAL HEALTH CENTER	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
20449	7175	CONTINUING CARE-METRO OUTPT	12440 EAST IMPERIAL HWY, SUITE 116	NORWALK	CA	90650
20450	7216	SMART	550 SOUTH VERNON AVENUE	LOS ANGELES	CA	90020
20452	6840	SAN FERNANDO MHS	10605 BALBOA BLVD, SUITE 100	GRANADA HILLS	CA	91344
20459/20494	7064	COASTAL ASIAN PACIFIC MHS	14112 SOUTH KINGSLEY DRIVE	GARDENA	CA	90247
20464	1928	SAN PEDRO MENTAL HEALTH SERVICES	769 WEST THIRD STREET	SAN PEDRO	CA	90731
20465	1938	COMPTON MENTAL HEALTH CENTER	322 WEST COMPTON BLVD, STE 202	COMPTON	CA	90220
20469/23211	1905	SANTA CLARITA VALLEY MH CENTER	25050 PEACHLAND AVENUE, STE. 203	NEWHALL	CA	91321
20481	1914	NORTHEAST MENTAL HEALTH CENTER	5321 VIA MARISOL	LOS ANGELES	CA	90042
20483	7057	DOWNTOWN MENTAL HEALTH CENTER	529 SOUTH MAPLE STREET	LOS ANGELES	CA	90013
20488	6857	ROYBAL FAMILY MHS	4701 CESAR CHAVEZ AVENUE, RM 222	LOS ANGELES	CA	90022
20492/20499	6841	WEST VALLEY MENTAL HEALTH CENTER	7621 CANOGA AVENUE	CANOGA PARK	CA	91304
20564	6859	DMH AT HARBOR UCLA MEDICAL CENTER	1000 WEST CARSON ST., BLDG. D-5	TORRANCE	CA	90509
20572	6849	LA CENTRAL CONTINUING CARE SRVCS	2020 ZONAL AVENUE, IRD RM 115	LOS ANGELES	CA	90033
20657/20658	6864	AUGUSTUS F. HAWKINS COMP MHC	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
20928	7213	INTENSIVE CASE MANAGEMENT PROGRAM	1925 NORTH DALY STREET	LOS ANGELES	CA	90031
20941	7171	COUNTYWIDE CHILDRENS CASE MNGMT	550 SOUTH VERNON AVENUE	LOS ANGELES	CA	90020
20981	7217	M.E.T. (MENTAL EVALUTATION TEAM)	11515 SOUTH COLIMA ROAD	WHITTIER	CA	90604
23001	1906	EDMUND D. EDELMAN WESTSIDE MHC	11080 WEST OLYMPIC BLVD.	LOS ANGELES	CA	90064
23003	1935	SOUTH BAY MHS	2311 WEST EL SEGUNDO BLVD	HAWTHORNE	CA	90250
23005/23035	7207	LONG BEACH ASIAN PAC MH PROG	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
23007	1927	LONG BEACH MHS ADULT CLINIC	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
23010	1908	WEST CENTRAL FAMILY MHS	3751 STOCKER STREET	LOS ANGELES	CA	90008
23015	1917	ARCADIA MHS	330 EAST LIVE OAK AVENUE	ARCADIA	CA	91006
23034	1926	LONG BEACH CHILD & ADOL CLINIC	240 EAST 20TH STREET	LONG BEACH	CA	90813
23036	1939	SAN ANTONIO MHC SOMOS FAMILIA/Sector II AB3632	6450 GARFIELD AVENUE	BELL GARDENS	CA	90201
20492	7340	VALLEY COORDINATED CHILDREN'S SVCS.	19231 VICTORY BOULEVARD #110	RESEDA	CA	91335

(Rev. 11/09/2004)

Note: The above organization and provider numbers do not represent all the numbers.

* These DMH-contracted sites provided other eligible and billable services that were included in the 1115 Waiver Claim for FY 2004-05 First Quarter but not counted as an allowable outpatient visit, therefore not reflected on the DHM Ambulatory Care Visit Report for FY 2004-05 First Quarter.

Los Angeles County - Department of Mental Health
 List of DMH-Contracted Site Providers (Included in the 1115 Waiver Claim)
 FY 2004-05 First Quarter (July 2004 through September 2004)

ATTACHMENT II

Provider No.	Organization No.	Legal Entity	Street Address	City	State	Zip Code
7111	23125	1736 Family Crisis Center	2116 Arlington Ave., Suite 200	Los Angeles	CA	90018
7061	23100	* AIDS Project Of Los Angeles, Inc.	611 South Kingsley Drive	Los Angeles	CA	90005
7229	23106	Alcott Center For Mental Health Services	1433 South Robertson Blvd.	Los Angeles	CA	90035
7184	23186	Almansor Education Center (Institute for Redesign of Learning)	1317 Huntington Drive	South Pasadena	CA	91030
6807	23101	* Asian Rehabilitation Services, Inc.	1701 East Washington Blvd.	Los Angeles	CA	90021-3124
7266	18637	* Aspen Health Services Corporation	21520 South Pioneer Blvd., Suite 110	Hawaiian Gardens	CA	90716
7019	23103	Associated League of Mexican American (ALMA Family Services)	9140 Whittier Boulevard	Pico Rivera	CA	90660
7268	20486	Aviva Center (Hamburger Home)	1701 Camino Palmero	Los Angeles	CA	90046
7218	20466	Barbour and Floyd Associates	2610 Industry Way, Suite A	Lynwood	CA	90262
7176	23165	Child and Family Center (was: Santa Clarita Valley Child)	21545 Redview Drive	Santa Clarita	CA	91350
7301	18681	Children's Bureau of Southern California	3910 Oakwood Avenue	Los Angeles	CA	90004
7328	18663	Children's Institute International	711 South New Hampshire Avenue	Los Angeles	CA	90005
7230	23134	Clontarf Manor, Inc.	18432 So. Gridley Road	Artesia	CA	90701
1977	23114	Community Family Guidance Center	10929 South Street # 208B	Cerritos	CA	90703-5391
7102	23118	Dubnoff Center for Child Development	10526 Dubnoff Way	N. Hollywood	CA	91606
7050	23119	El Centro de Amistad, Inc.	566 South Brand Boulevard	San Fernando	CA	91340
7173	23122	Enki Health & Research Systems, Inc.	1000 Goodrich Boulevard	Commerce	CA	90022
7308	18699	Enrichment Through Employment	1840 West 220th Street, Suite 310	Torrance	CA	90501
7294	18629	Exodus Recovery, Inc.	923 South Catalina Avenue	Redondo Beach	CA	90277
7147	23123	* Filipino-American Services Group, Inc.	135 N. Park View Street	Los Angeles	CA	90026
7331	18701	Foothill Family Service	118 South Oak Knoll Avenue	Pasadena	CA	91101
1966	23157	Greater Long Beach Child Guidance Center, Inc. (Guidance Center)	4343 Atlantic Avenue	Long Beach	CA	90807
7006	23132	Hathaway Children's Services	11500 Eldridge Avenue, #204	Lakeview Terrace	CA	91342
7092	23164	* Health View, Inc. (Harbor View House)/(San Pedro Residential Ctr.)	921 S. Beacon Street	San Pedro	CA	90731
7245	20966	Homes for Life Foundation	8939 S. Sepulveda Blvd, Suite 460	Los Angeles	CA	90045
1972	20906	Intercommunity Child Guidance Center	8106 Broadway Avenue	Whittier	CA	90606
7103	23137	Korean Youth & Community Center, Inc.	680 S. Wilton Place	Los Angeles	CA	90005
7134	23143	* L.A.M.P., Inc. (Los Angeles Men's Place)	526 South San Pedro Street	Los Angeles	CA	90013
6870	23141	Los Angeles Child Guidance Clinic	3787 S. Vermont Avenue	Los Angeles	CA	90007
7106	23142	* Los Angeles Gay and Lesbian Community Svcs. Ctr.	1625 North Hudson Avenue	Hollywood	CA	90028
7211	20470	Los Angeles Unified School Dist. (97th St. School Mental Health Center)	6651 Balboa Boulevard	Van Nuys	CA	91406
7065	23146	Mental Health Association in Los Angeles County	1336 Wilshire Blvd., 2nd Floor	Los Angeles	CA	90017
6863	23149	National Foundation for the Treatment (Penny Lane Centers)	15315-17 Rayen Street	North Hills	CA	91343
7178	23151	Ocean Park Community Center	1453 16th Street	Santa Monica	CA	90404
1974	23153	Pacific Clinics	909 South Fair Oaks	Pasadena	CA	91105
7155	23154	Pasadena Children's Training Society (Sycamores)	2933 North El Nido Drive	Altadena	CA	91001
7370	27210	Prototypes (I-CAN)	2555 East Colorado Boulevard	Pasadena	CA	91107
1975	23162	San Fernando Valley Child Guid Clinics (Child and Family Guidance Center)	9650 Zelzah Avenue	Northridge	CA	91325
6853	23163	San Fernando Valley Community MHC, Inc.	14535 Sherman Circle	Van Nuys	CA	91405
7201	23166	Senior Health and Peer Counseling (Center for Healthy Aging)	1527 Fourth Street	Santa Monica	CA	90401
7264	18638	SHIELDS for Families, Inc.	1721 East 120th Street, Trailer 6	Los Angeles	CA	90059
7131	23168	Social Model Recovery Systems, Inc.	510 South Avenue, Suite 7	Covina	CA	91723
1969	23169	South Bay Children's Health Center	1617 Cravens Avenue	Torrance	CA	90501
7242	18626	South Central Health & Rehab Program (SCHARP)	3221 North Alameda Street, Suite G	Compton	CA	90222
7112	23170	Special Service for Groups	605 West Olympic Blvd., Suite 600	Los Angeles	CA	90015
6773	23171	St. John's Hospital and Health Center	1339 20th Street	Santa Monica	CA	90404
7114	23167	St. Joseph Center	1848 Lincoln Boulevard	Santa Monica	CA	90401
7257	18631	Star View Adolescent Center, Inc.	4025 West 226th Street	Torrance	CA	90505
7099	23182	Step Up on Second Street, Inc.	1328 2nd Street	Santa Monica	CA	90401-1122
7185	23187	Stirling Academy, Inc.	31824 Village Center Rd., Suite. E	Westlake Village	CA	91361-4315
7231	23135	The Church Home for Children (Hillsides Home for Children)	940 Avenue 64	Pasadena	CA	91105
7095	23138	The Help Group Child & Family Ctr (Los Angeles Ctr for Therapy & Education)	1022 Palm Avenue, Suite 1	West Hollywood	CA	90069
7105	23176	* Travelers Aid Society of Los Angeles	1720 N. Gower Street	Los Angeles	CA	90028
7136	23177	* United Cambodian Community, Inc.	2338 E. Anaheim Street, Suite 200	Long Beach	CA	90804
1971	23178	Verdugo Mental Health Center	1540 E. Colorado Street	Glendale	CA	91205-1514
7196	23188	Vista Del Mar Child & Family Svcs. (Jewish Orphans Home)	3200 Motor Avenue	Los Angeles	CA	90034
7031	23179	Watts Labor	10950 S. Central Avenue	Los Angeles	CA	90059
7062	23180	* Westside Center for Independent Living, Inc.	12901 Venice Boulevard	Los Angeles	CA	90066
7060	23181	Work Orientation and Rehab Center (W.O.R.C.)	1977 North Garey Avenue, #6	Pomona	CA	91767

(Rev. 11/09/2004)

Note: The above provider and organization numbers do not represent all the numbers.

* These DMH-contracted sites provided other eligible and billable services that were included in the 1115 Waiver Claim for FY 2004-05 First Quarter but not counted as an allowable outpatient visit, therefore not reflected on the DHM Ambulatory Care Visit Report for FY 2004-05 First Quarter.

**Los Angeles County ♦ Department of Health Services
Summary of Patient Complaints
Fiscal Year 2004-05 First Quarter**

	FIRST QUARTER			
	# of Patient Visits	Received	% Total *	Resolved
Staff Behavior	600,000	272	0.0453%	209
Services	600,000	189	0.0315%	169
Access	600,000	208	0.0347%	145
Communication	600,000	61	0.0102%	58
Waiting Times	600,000	118	0.0197%	113
Prescriptions	600,000	83	0.0138%	83
Financial	600,000	143	0.0238%	85
Medical Records	600,000	41	0.0068%	40
Physical Environment	600,000	18	0.0030%	13
Other	600,000	18	0.0030%	17
Total	600,000	1,151	0.1918%	932

Source: Cluster CEOs

Description: This table reflects patient complaints reported at DHS facilities during Fiscal Year 2004-05 First Quarter (July 2004 through September 2004).

This table reflects only patient complaints data reported to the Medicaid Demonstration Project Office by November 5, 2004.

* The quarterly percentage is based on the number of complaints received in each category in relationship to the approximate number of total patient visits per quarter (approximately 600,000 visits, i.e. inpatient, outpatient, and emergency room).

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Summary of Referrals Received by the DHS Referral Centers *
Fiscal Year 2004-05 First Quarter

Fiscal Year 2004-05 First Quarter						
	HARBOR-UCLA MEDICAL CENTER (ADULT/PEDS) REFERRAL CENTER	HIGH DESERT HOSPITAL REFERRAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFERRAL CENTER **	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
Appropriate/Approved	4,498	3,749	4,157	3,198	6,425	22,027
Inappropriate/Denied	417	108	198	260	256	1,239
Incomplete/Deferred	449	6	92	11,698	29	12,274
Total Referrals Received	5,364	3,863	4,447	15,156	6,710	35,540

Source: Monthly Referral Center Reports forwarded to the Medicaid Demonstration Project Office.

Description: This table reflects the volume of referrals received by the DHS Referral Centers during FY 2004-05 First Quarter (July 2004 through September 2004).

* Reflects only referrals reported to the Medicaid Demonstration Project Office by November 2, 2004.

LAC+USC Healthcare Network

** During FY 2004-05 First Quarter, LAC+USC Healthcare Network (the Network) Referral Center has 77% for incomplete/deferred referrals.

Factors contributing to the high percentage of incomplete/deferred referrals are: (1) Not all the required demographic and/or medical information is available at the time of the submission of the referral; (2) Many specialty clinics require that appointments be booked directly and not through the referral center. These specialty clinics are booking appointments, and patients are being seen, but the referral center is not notified, and therefore are not updating their records resulting in a high number of inaccurately reported incomplete/deferred referrals; (3) Lack of staff to complete the paperwork/data entry to update records to accurately reflect when the referral is completed; (4) There is no clear definition of incomplete/deferred within the specialty clinics within the Department.

The facility has identified areas of improvement in the referral process and will be implementing new procedures that should reduce the number of incomplete/deferred referrals (i.e. assess operational needs and improve methods to process referrals, book appointments and expand clinical availability).

All Referral Centers

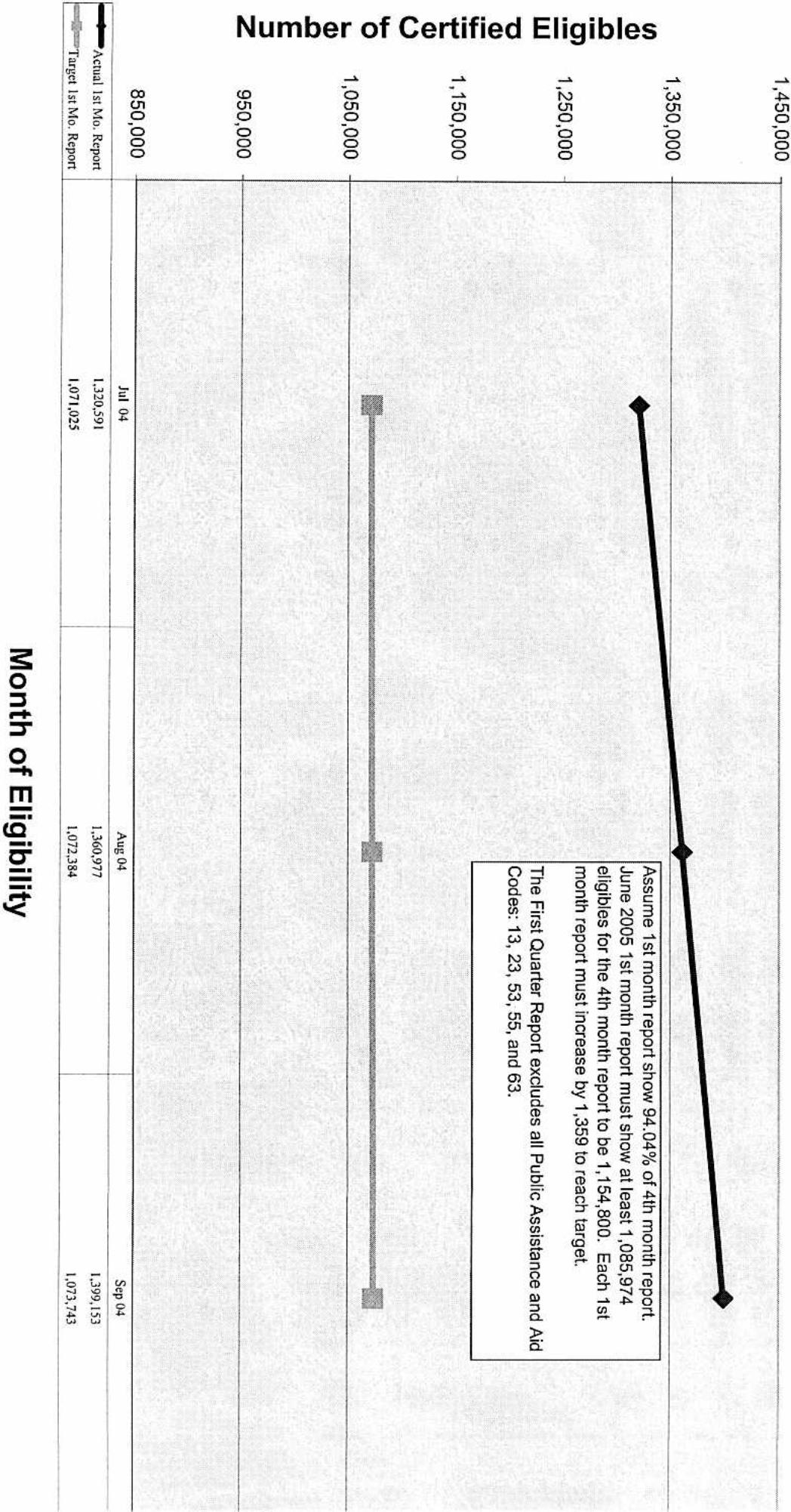
Factors contributing to the disparity in the facilities' data are: (1) Facility Referral Centers define categories differently and methodologies are not comparable from facility to facility; (2) Referral Centers may report only those referrals where the disposition of the referral has been finalized as "incomplete/deferred" and do not include referrals "in process"; (3) Referral Centers may also allow different response time to the referring physicians to provide required referral information before the referral is finally considered incomplete/deferred".

Resolution

The County Department of Health Services continues creating a Web-Based Referral System, by which referring providers will be able to refer their patients electronically and view the status of each referral in real-time. This automation will allow for standardized data collection and up-to-date information on all referrals.

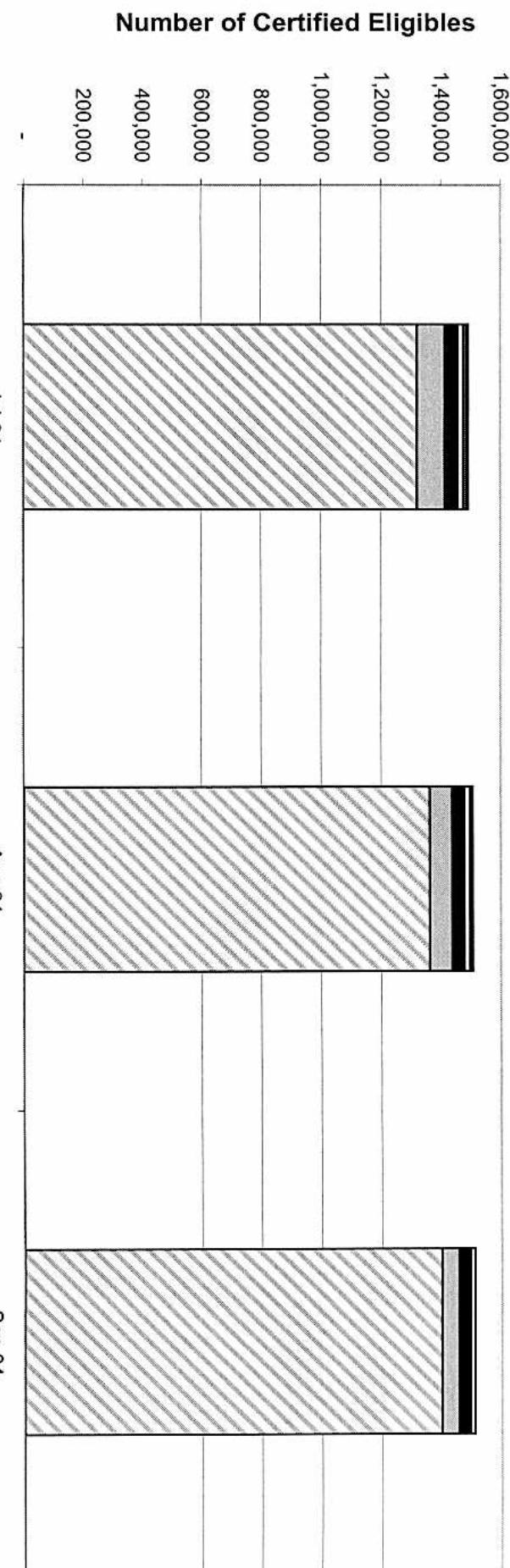
While awaiting implementation of the Web-Based Referral System, the County plans to review the current process at each of the Referral Centers for consistency and possible improvements in reporting of data. In addition, beginning with the Annual Report for FY 2003-04, the County requested each Referral Center to provide an updated summary of the fiscal year's referral activities to reflect accurate and up-to-date data in the Annual Report.

Trends in First Month Reporting of Medi-Cal Eligibles July 2004 through September 2004



This graph shows the targeted number of Los Angeles County certified eligibles that must be reflected in the first month Medi-Cal Eligibility Data System (MEDS) report in order for the County to reach 1,154,800 eligibles by June 2005. The targets are compared to the actual first month MEDS report to show that eligibility is increasing sufficiently to meet the June 2005 goal.

Increase in Medi-Cal Eligibles for July 2004 through September 2004



Total Reported as of 12/04:	1,491,661	1,505,156	1,509,092
12th month increase			
11th month increase			
10th month increase			
9th month increase			
8th month increase			
7th month increase			
6th month increase			
5th month increase	11,314	8,216	14,245
4th month increase	19,183	19,391	38,255
3rd month increase	42,606	40,342	57,439
2nd month increase	92,946	76,230	1,399,153
1st month report	1,320,591		

This graph represents the Medi-Cal eligibles for the months of July 2004 through September 2004 showing increases in eligibility as cases are added retroactively to past months.